

The importance of accurate address information & map navigation



Improving lives through data ecosystems



stats sa

Department:
Statistics South Africa
REPUBLIC OF SOUTH AFRICA



Why we need your proper address

Any census or survey starts with knowing where people live. Stats SA has developed a list of structures called the Geo-Information Frame.



Areas are broken up into groups of about 150 structures each, called enumeration areas (EAs). This is what is assigned to each fieldworker for them to go and collect information from those households.



For example, Langa in the Western Cape has been broken up into 83 EAs, which cover the whole suburb.

When we appoint people, we appoint them according to the EA they live in, which we know because you gave an accurate address.



If you only type "Langa" into the address search box, GoogleMaps assigns you to a default point, along with anyone else who only typed Langa.



When it comes time for us to find people who live in that area to appoint, you may not be considered because, according to the system, you are in the same EA as 150 other people who are also looking for a job.

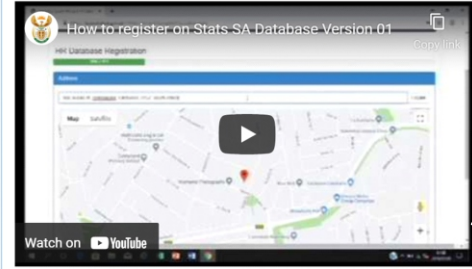


How to navigate the map


There is a YouTube video at the top of the page headed "Home Address". We suggest that you watch the video to get more information on how to locate yourself correctly.

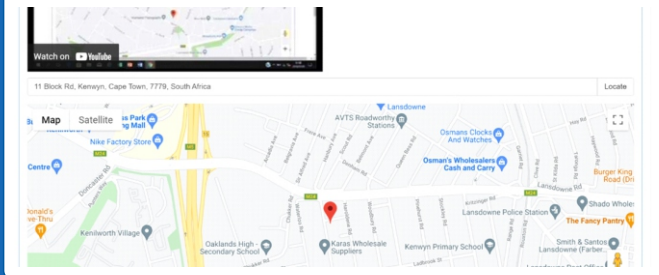
Home address

How to use a map for the purpose of this registration

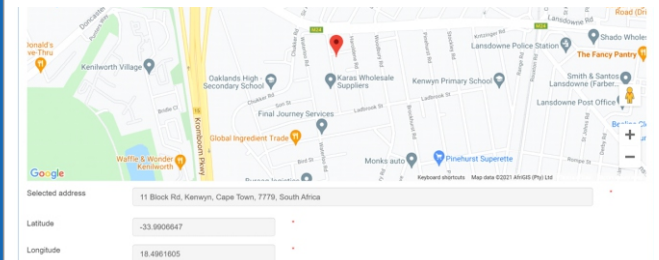


All our platforms are data-free; it will not cost you anything to take some additional time to make sure you get your address correct, and could in fact lead to you getting a job.

Step 1: Type your address into the search bar just below the video and press "Locate". This will move the map to the address you have indicated, which is shown by the .



The greyed-out section below the map shows your chosen address and the latitude and longitude of the address (point).



Step 2: The greyed-out blocks give your street address and latitude and longitude. You need to complete the information in the white blocks. The blocks without a red asterisk can be skipped; the ones with a red asterisk must be completed.

Selected address	11 Block Rd, Kenwyn, Cape Town, 7779, South Africa
Latitude	-33.9906647
Longitude	18.4961605
Residential address unit <small>No/Number of Complex or Flat or house)</small>	
Residential complex/name <small>of Complex or Flat)</small>	
Residential street <small>No/Number of house in street)</small>	
Residential street name	
Residential suburb/district	
Residential city / town	
Residential postal code	7779

[Update](#)

Step 2c: Use the pre-populated menu under “Residential suburb/district” to find the name of the area you live in and click on it. It will then appear in that block.

Selected address	11 Block Rd, Kenwyn, Cape Town, 7779, South Africa
Latitude	-33.9906647
Longitude	18.4961605
Residential address unit <small>No/Number of Complex or Flat or house)</small>	15
Residential complex/name <small>of Complex or Flat)</small>	San Marino
Residential street <small>No/Number of house in street)</small>	11
Residential street name	Block Road
Residential suburb/district	KENWYN
Residential city / town	
Residential postal code	7779

[Update](#)

Step 2a: If you live in a complex or block of flats, put your unit number in the first block (residential address unit no) and the name of your complex in the second block (Residential complex).

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Latitude	-33.9906647
Longitude	18.4961605
Residential address unit <small>No/Number of Complex or Flat or house)</small>	15
Residential complex/name <small>of Complex or Flat)</small>	San Marino
Residential street <small>No/Number of house in street)</small>	
Residential street name	
Residential suburb/district	
Residential city / town	
Residential postal code	7779

[Update](#)

Step 2d: Use the pre-populated menu under “Residential city/town” to find the name of the city/town you live in and click on it. It will then appear in that block.

Selected address	11 Block Rd, Kenwyn, Cape Town, 7779, South Africa
Latitude	-33.9906647
Longitude	18.4961605
Residential address unit <small>No/Number of Complex or Flat or house)</small>	15
Residential complex/name <small>of Complex or Flat)</small>	San Marino
Residential street <small>No/Number of house in street)</small>	11
Residential street name	Block Road
Residential suburb/district	KENWYN
Residential city / town	KENWYN
Residential postal code	7779

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Step 2b: Complete your street address. The street number of you dwelling goes into the “Residential Street number” block, and your street name into the “Residential Street name” block.

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Longitude	18.4961605
Residential address unit <small>No/Number of Complex or Flat or house)</small>	15
Residential complex/name <small>of Complex or Flat)</small>	San Marino
Residential street <small>No/Number of house in street)</small>	11
Residential street name	Block Road
Residential suburb/district	
Residential city / town	
Residential postal code	7779

[Update](#)

Step 2e: Type your postal code into the “Residential postal code” box and click on Next or Update, depending on whether you are registering for the first time or updating your details.

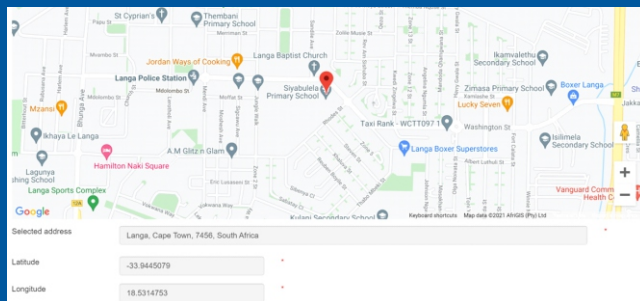
Selected address	11 Block Rd, Kenwyn, Cape Town, 7779, South Africa
Latitude	-33.9906647
Longitude	18.4961605
Residential address unit <small>No/Number of Complex or Flat or house)</small>	15
Residential complex/name <small>of Complex or Flat)</small>	San Marino
Residential street <small>No/Number of house in street)</small>	11
Residential street name	Block Road
Residential suburb/district	KENWYN
Residential city / town	KENWYN
Residential postal code	7779

[Update](#)

This will take you to the next section, where you upload your proof of address. More information on that can be found here:

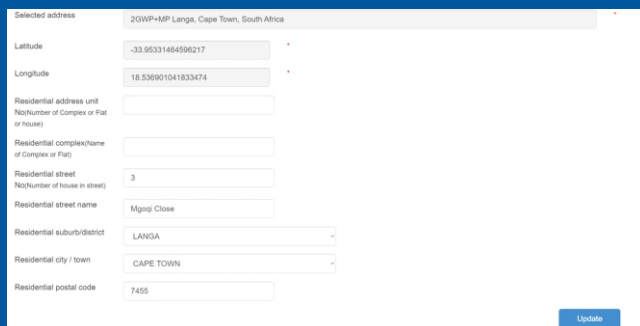
<http://census.statssa.gov.za/wp-content/uploads/2021/11/How-to-upload-proof-of-address.pdf>

If you cannot find your street address (maybe you live in a village or informal settlement), type the area you live in (suburb, village name) and the province and press "Locate". The province is important as there may be areas with the same name in different provinces. The map will then move to the default location for that area.



Identify a landmark near you (school, clinic, shopping centre, etc.) and move the arrow as close as possible to where your dwelling is located. The greyed out area now has the address assigned to that spot and the latitude and longitude.

Step 2: Once you are satisfied that the arrow is in the correct place, scroll down and complete the rest of the information as outlined in Step 2a to 2e above. If the address in the grey block does not match only gives a series of numbers and letters, please put the address on your proof of address in the blocks you have to complete.



If you get stuck, call the call centre on **0800 110 248** for assistance

