

# Statistical release

## P7162

# Land transport survey (Preliminary)

**April 2011**

**Embargoed until:  
21 June 2011  
11:30**

**Enquiries:**

User Information Services  
(012) 310 8600/8423/6360

**Forthcoming issue:**

May 2011

**Expected release date**

25 July 2011

**Contents**

**Summary of findings: Land transportation .....2**

Table A – Key figures for April 2011.....2

Table B – Contribution of each type of commodity to the percentage change in freight transportation income...3

Table C – Contribution of each type of service to the percentage change in passenger transportation income ..3

**Detailed results .....4**

Table 1 – Total freight transportation estimates.....4

Table 2 – Total passenger transportation estimates.....5

Table 3 – Total income according to the type of commodity for freight transportation (R million).....6

Table 4 – Three-monthly and annual cumulative estimates and percentage changes for freight transportation.....7

Table 5 – Three-monthly and annual cumulative estimates and percentage changes for passenger transportation.....7

**Explanatory notes.....8**

**Technical note.....10**

**Class limits.....10**

**Glossary .....10**

**General information.....11**

## Summary of findings: Land transportation

**Table A – Key figures for April 2011**

Freight transportation estimates	April 2011 1/	% change between April 2010 and April 2011	% change between February to April 2010 and February to April 2011	% change between January to April 2010 and January to April 2011
<b>Payload (000 tons)</b>	53 665	6,1	4,1	2,6
<b>Total income (R million)</b>	6 735	15,0	10,7	8,2

1/ Units of measurement can be found next to the respective variables in the previous column.

Passenger transportation estimates	April 2011 1/	% change between April 2010 and April 2011	% change between February to April 2010 and February to April 2011	% change between January to April 2010 and January to April 2011
<b>Number of passengers (000)</b>	63 136	-14,0	-13,1	-13,9
<b>Total income (R million)</b>	678	4,0	11,2	12,6

1/ Units of measurement can be found next to the respective variables in the previous column.

### Income from freight transportation

***The income from freight transportation for the three months ended April 2011 increased by 10,7% compared with the three months ended April 2010. Income from freight transportation for April 2011 increased by 15,0% compared with April 2010. The volume of goods transported (payload) for April 2011 increased by 6,1% compared with April 2010.***

The increase of 10,7% in income from freight transportation for the three months ended April 2011 compared with the three months ended April 2010 was driven largely by primary mining and quarrying products (23,8% and contributing 7,4 percentage points), followed by motor vehicles, parts and accessories (42,7% and contributing 0,8 of a percentage point) and manufactured food, beverages and tobacco products (5,3% and contributing 0,8 of a percentage point) – see Table B on page 3.

### Income from passenger transportation

***The income from passenger transportation for the three months ended April 2011 increased by 11,2% compared with the three months ended April 2010. Income from passenger transportation for April 2011 increased by 4,0% compared with April 2010. The number of passengers for April 2011 decreased by 14,0% compared with April 2010.***

The main contributor to the increase of 11,2% in income from passenger transportation for the three months ended April 2011 compared with the three months ended April 2010 was road passenger transportation (20,1% and contributing 14,6 percentage points). However, this increase was partially counteracted by a decrease in railway passenger transportation (-12,4% and contributing -3,4 percentage points) – see Table C on page 3.

**Table B – Contribution of each type of commodity to the percentage change in freight transportation income**

Type of commodity	February to April 2010 (R million)	Weight 1/	February to April 2011 (R million)	Difference in income between February to April 2010 and February to April 2011 (R million)	% change between February to April 2010 and February to April 2011	Contribution (percentage points) to the % change in total income 2/
Agriculture and forestry primary products	1 492	8,3	1 548	56	3,8	0,3
Primary mining and quarrying products	5 574	30,9	6 903	1 329	23,8	7,4
Manufactured food, beverages and tobacco products	2 785	15,5	2 932	147	5,3	0,8
Textiles, clothing and leather goods	299	1,7	246	-53	-17,7	-0,3
Chemicals, coke, petroleum, rubber, plastic and other mineral products	1 584	8,8	1 680	96	6,1	0,5
Basic metals and fabricated metal products	1 151	6,4	1 227	76	6,6	0,4
Non-metallic products	749	4,2	682	-67	-8,9	-0,4
Electrical machinery, transport machinery and equipment	323	1,8	403	80	24,8	0,4
Motor vehicles, parts and accessories	337	1,9	481	144	42,7	0,8
Paper and paper products	346	1,9	347	1	0,3	0,0
Commercial products	424	2,4	515	91	21,5	0,5
Used household and office products	206	1,1	198	-8	-3,9	0,0
Containers	650	3,6	681	31	4,8	0,2
Parcels	262	1,5	228	-34	-13,0	-0,2
Other freight	1 831	10,2	1 871	40	2,2	0,2
<b>Total income 3/</b>	<b>18 014</b>	<b>100,0</b>	<b>19 940</b>	<b>1 926</b>	<b>10,7</b>	<b>10,7</b>

1/ Weight is the percentage contribution of each type of commodity to the total income for the three months up to the current month of the previous year.

2/ The contribution to the percentage change is calculated by multiplying the percentage change of each type of commodity with its corresponding weight, divided by 100.

3/ The figures have been rounded off. Therefore discrepancies may occur between the sums of the component items and the totals.

**Table C – Contribution of each type of service to the percentage change in passenger transportation income**

Type of service	February to April 2010 (R million)	Weight 1/	February to April 2011 (R million)	Difference in income between February to April 2010 and February to April 2011 (R million)	% change between February to April 2010 and February to April 2011	Contribution (percentage points) to the % change in total income 2/
Railway passenger transportation	509	27,2	446	-63	-12,4	-3,4
Road passenger transportation	1 360	72,8	1 633	273	20,1	14,6
<b>Total income 3/</b>	<b>1 869</b>	<b>100,0</b>	<b>2 079</b>	<b>210</b>	<b>11,2</b>	<b>11,2</b>

1/ Weight is the percentage contribution of each type of service to the total income for the three months up to the current month of the previous year.

2/ The contribution to the percentage change is calculated by multiplying the percentage change of each type of service with its corresponding weight, divided by 100.

3/ The figures have been rounded off. Therefore discrepancies may occur between the sums of the component items and the totals.

**PJ Lehohla**  
**Statistician-General**

**Detailed results**

**Table 1 – Total freight transportation estimates**

Year and month 1/		Rail		Road		Total 2/	
		Payload (000 tons)	Income (R million)	Payload (000 tons)	Income (R million)	Payload (000 tons)	Income (R million)
<b>2009</b>	January	14 337	1 185	33 119	3 809	47 456	4 994
	February	14 874	1 428	34 919	3 871	49 793	5 299
	March	15 193	1 385	35 563	4 098	50 756	5 483
	April	15 274	1 565	32 906	3 803	48 180	5 368
	May	13 332	1 381	35 066	4 097	48 398	5 478
	June	15 930	1 645	35 720	4 026	51 650	5 671
	July	15 131	1 567	37 857	4 331	52 988	5 898
	August	15 397	1 605	35 829	4 065	51 226	5 670
	September	16 993	1 775	36 742	4 188	53 735	5 963
	October	15 395	1 749	37 170	4 350	52 565	6 099
	November	16 184	1 825	38 056	4 330	54 240	6 155
	December	15 443	1 664	33 876	4 028	49 319	5 692
	<b>Total</b>	<b>183 483</b>	<b>18 774</b>	<b>426 823</b>	<b>48 996</b>	<b>610 306</b>	<b>67 770</b>
<b>2010</b>	January	15 338	1 674	33 289	3 901	48 627	5 575
	February	16 114	1 812	35 422	4 103	51 536	5 915
	March	15 558	1 816	38 586	4 429	54 144	6 245
	April	15 595	1 790	35 008	4 064	50 603	5 854
	May	11 683	1 372	38 510	4 355	50 193	5 727
	June	14 653	1 771	39 431	4 500	54 084	6 271
	July	16 102	1 896	39 731	4 611	55 833	6 507
	August	15 039	1 886	38 940	4 543	53 979	6 429
	September	16 968	1 902	38 274	4 458	55 242	6 360
	October	16 794	1 883	39 028	4 616	55 821	6 500
	November	16 568	1 880	39 693	4 725	56 262	6 605
	December	15 574	1 770	33 853	4 196	49 427	5 967
	<b>Total</b>	<b>185 986</b>	<b>21 452</b>	<b>449 765</b>	<b>52 501</b>	<b>635 751</b>	<b>73 955</b>
<b>2011</b>	January	14 247	1 632	33 270	3 958	47 517	5 590
	February	17 158	2 330	35 911	4 241	53 069	6 571
	March	15 868	1 901	40 059	4 734	55 927	6 634
	April	16 319	2 135	37 346	4 600	53 665	6 735

1/ 2010 and 2011 figures are preliminary.

2/ The figures have been rounded off. Therefore discrepancies may occur between the sums of the component items and the totals.

**Table 2 – Total passenger transportation estimates**

Year and month 1/		Rail		Road		Total 2/	
		Number of passengers (000)	Income (R million)	Number of passengers (000)	Income (R million)	Number of passengers (000)	Income (R million)
<b>2009</b>	<b>January</b>	48 985	150	20 689	368	69 674	518
	<b>February</b>	51 998	151	24 732	447	76 730	598
	<b>March</b>	59 223	165	28 006	482	87 229	647
	<b>April</b>	54 365	152	23 521	438	77 886	590
	<b>May</b>	56 511	164	25 342	446	81 853	610
	<b>June</b>	53 058	146	23 948	434	77 006	580
	<b>July</b>	56 566	161	23 898	455	80 464	616
	<b>August</b>	52 122	150	23 465	438	75 587	588
	<b>September</b>	53 632	156	24 457	456	78 089	612
	<b>October</b>	60 163	172	25 063	464	85 226	636
	<b>November</b>	54 202	157	23 850	440	78 052	597
	<b>December</b>	43 068	129	20 826	431	63 894	560
	<b>Total</b>	<b>643 893</b>	<b>1 853</b>	<b>287 797</b>	<b>5 299</b>	<b>931 690</b>	<b>7 152</b>
<b>2010</b>	<b>January</b>	46 828	148	21 665	403	68 493	551
	<b>February</b>	54 984	160	24 162	425	79 146	585
	<b>March</b>	56 440	165	26 300	467	82 740	632
	<b>April</b>	50 601	184	22 804	468	73 405	652
	<b>May</b>	23 877	98	25 347	480	49 225	578
	<b>June</b>	33 491	132	23 509	508	57 000	640
	<b>July</b>	42 409	160	24 508	523	66 917	684
	<b>August</b>	42 053	145	24 482	492	66 535	637
	<b>September</b>	43 854	143	24 680	531	68 535	674
	<b>October</b>	46 707	155	24 962	521	71 670	676
	<b>November</b>	45 193	152	24 774	516	69 967	668
	<b>December</b>	33 364	121	20 576	526	53 940	647
	<b>Total</b>	<b>519 801</b>	<b>1 763</b>	<b>287 769</b>	<b>5 860</b>	<b>807 573</b>	<b>7 624</b>
<b>2011</b>	<b>January</b>	35 024	148	21 971	499	56 995	647
	<b>February</b>	41 102	141	25 481	510	66 584	651
	<b>March</b>	47 093	157	27 742	593	74 834	750
	<b>April</b>	40 254	148	22 882	530	63 136	678

1/ 2010 and 2011 figures are preliminary.

2/ The figures have been rounded off. Therefore discrepancies may occur between the sums of the component items and the totals.

**Table 3 – Total income according to the type of commodity for freight transportation (R million)**

Year and month 1/	Type A	Type B	Type C	Type D	Type E	Type F	Type G	Type H	Type I	Type J	Type K	Type L	Type M	Type N	Type O	Total 2/	
<b>2010</b>	<b>January</b>	442	1 698	989	71	519	353	216	78	93	106	103	59	188	68	592	5 575
	<b>February</b>	465	1 837	949	98	516	382	241	100	102	108	147	66	216	81	606	5 915
	<b>March</b>	515	1 970	980	124	540	374	268	103	121	119	146	72	200	92	620	6 245
	<b>April</b>	512	1 767	856	77	528	395	240	120	114	119	131	68	234	89	605	5 854
	<b>May</b>	560	1 597	862	80	556	353	242	123	120	119	159	66	176	86	626	5 727
	<b>June</b>	596	1 776	929	73	596	411	258	129	127	120	181	71	256	85	661	6 271
	<b>July</b>	620	1 985	925	77	538	422	238	119	147	121	190	71	263	81	711	6 507
	<b>August</b>	613	1 871	926	76	599	430	246	124	146	112	177	72	261	71	705	6 429
	<b>September</b>	603	1 917	916	72	573	397	239	133	121	123	178	68	250	69	701	6 360
	<b>October</b>	553	1 921	1 022	75	574	419	239	139	140	125	191	70	251	71	711	6 500
	<b>November</b>	534	1 965	982	89	605	394	244	147	155	128	218	73	264	84	724	6 605
	<b>December</b>	465	1 791	1 052	69	544	341	211	121	135	108	169	72	225	61	603	5 967
<b>Total</b>	<b>6 478</b>	<b>22 095</b>	<b>11 388</b>	<b>981</b>	<b>6 688</b>	<b>4 671</b>	<b>2 882</b>	<b>1 436</b>	<b>1 521</b>	<b>1 408</b>	<b>1 990</b>	<b>828</b>	<b>2 784</b>	<b>938</b>	<b>7 865</b>	<b>73 955</b>	
<b>2011</b>	<b>January</b>	456	1 846	788	69	522	343	181	104	138	108	143	66	227	65	535	5 590
	<b>February</b>	491	2 411	938	87	512	403	213	128	155	113	157	69	242	74	579	6 571
	<b>March</b>	514	2 198	944	81	584	414	240	134	168	119	179	68	226	83	683	6 634
	<b>April</b>	543	2 294	1 050	78	584	410	229	141	158	115	179	61	213	71	609	6 735

1/ Preliminary.

2/ The figures have been rounded off. Therefore discrepancies may occur between the sums of the component items and the totals.

**Description of type of commodity included in indicated group type in Table 3**

Group type	Type of commodity included in group type	Group type	Type of commodity included in group type
Type A	Transportation of agriculture and forestry primary products	Type I	Transportation of motor vehicles, parts and accessories
Type B	Transportation of primary mining and quarrying products	Type J	Transportation of paper and paper products
Type C	Transportation of manufactured food, beverages and tobacco products	Type K	Transportation of commercial products
Type D	Transportation of textiles, clothing and leather products	Type L	Transportation of used household and office products
Type E	Transportation of chemicals, coke, petroleum, rubber, plastic and other mineral products	Type M	Transportation of containers
Type F	Transportation of basic metals and fabricated metal products	Type N	Transportation of parcels
Type G	Transportation of non-metallic products	Type O	Transportation of other freight
Type H	Transportation of electrical machinery, transport machinery and equipment		

**Table 4 – Three-monthly and annual cumulative estimates and percentage changes for freight transportation**

Freight transportation estimates	February to April 2010	February to April 2011	% change between February to April 2010 and February to April 2011	January to April 2010	January to April 2011	% change between January to April 2010 and January to April 2011
<b>Payload (000 tons)</b>	156 283	162 661	4,1	204 910	210 178	2,6
<b>Total income (R million)</b>	18 014	19 940	10,7	23 589	25 530	8,2

**Table 5 – Three-monthly and annual cumulative estimates and percentage changes for passenger transportation**

Passenger transportation estimates	February to April 2010	February to April 2011	% change between February to April 2010 and February to April 2011	January to April 2010	January to April 2011	% change between January to April 2010 and January to April 2011
<b>Number of passengers (000)</b>	235 291	204 554	-13,1	303 784	261 549	-13,9
<b>Total income (R million)</b>	1 869	2 079	11,2	2 420	2 726	12,6



## Explanatory notes

<b>Introduction</b>	<b>1</b>	<p>Statistics South Africa (Stats SA) conducts a monthly survey of the land transportation industry, covering passenger and freight transportation by rail and road (see 4 below). This survey is based on a sample drawn from the 2010 Business Sampling Frame (BSF) that contains businesses registered for value added tax (VAT).</p> <p>2 As is usual, information for the latest month had to be estimated for respondents who have not reported by the cut-off date for production of results. These estimates will be revised in future statistical releases when their reported information becomes available. Published land transportation income estimates exclude VAT.</p>
<b>Purpose of the survey</b>	<b>3</b>	<p>The results of the monthly land transport survey are used to compile estimates of the gross domestic product (GDP) and its components, which are used in monitoring the state of the economy and formulation of economic policy. These statistics are also used in the analysis of comparative business and industry performance.</p>
<b>Scope of the survey</b>	<b>4</b>	<p>This survey covers enterprises involved in land transportation according to the following types of transportation:</p> <ul style="list-style-type: none"> <li>• Railway transport (including passenger and freight transportation);</li> <li>• Other scheduled passenger land transport – urban, suburban and inter-urban bus and coach passenger lines and school buses;</li> <li>• Other non-scheduled passenger land transport – safaris and sightseeing bus tours, metered taxis and other passenger transport including renting of motor cars with drivers; and</li> <li>• Freight transport by road.</li> </ul>
<b>Exclusions</b>	<b>5</b>	<p>Passenger transportation excludes:</p> <ul style="list-style-type: none"> <li>• Minibus taxis;</li> <li>• Gautrain;</li> <li>• Metropolitan buses (including the Bus Rapid System – BRT); and</li> <li>• Rental of private cars/buses without drivers.</li> </ul> <p>Freight transportation excludes:</p> <ul style="list-style-type: none"> <li>• Renting of trucks without drivers; and</li> <li>• In-house transportation.</li> </ul>
<b>Classification</b>	<b>6</b>	<p>The 1993 edition of the <i>Standard Industrial Classification of all Economic Activities (SIC)</i>, Fifth Edition, Report No. 09-90-02, was used to classify the statistical units in the survey. The SIC is based on the 1990 <i>International Standard Industrial Classification of all Economic Activities (ISIC)</i> with suitable adaptations for local conditions. Statistics in this publication are presented at SIC division (two-digit) level. Each enterprise is classified to the industry which reflects its predominant activity.</p>
<b>Response rate</b>	<b>7</b>	<p>The preliminary response rate for the survey on land transportation for April 2011 was 93,5%. The improved response rate for March 2011 was 95,7%.</p>
<b>Statistical unit</b>	<b>8</b>	<p>The statistical unit for which information is compiled and published is the enterprise, defined as a legal unit or a combination of legal units that includes and directly controls all functions necessary to carry out its income activities.</p>
<b>Survey methodology and design</b>	<b>9</b>	<p>Questionnaires are collected monthly and the results are published on a monthly basis. Questionnaires are sent to a sample of about 700 enterprises from a population of about 4 400 enterprises. Completed questionnaires are required to be returned to Stats SA within 10 days after the end of the reference month. Fax and telephone reminders are used to follow up non-respondents.</p>

<b>Sample design</b>	<b>10</b>	The value of income is obtained monthly from the sample of about 700 enterprises (which was drawn in April 2010 at the SIC four-digit level) from a population of about 4 400 land transportation enterprises. The land transportation industry is divided into four size groups. All large enterprises (size group one) are completely enumerated. Simple random sampling is applied to size groups two (medium sized), three and four (small) enterprises. The total value of income of the large enterprises (size group one) is added to the weighted totals of size groups two, three and four to reflect the total value of income.																				
<b>Weighting methodology</b>	<b>11</b>	For those strata not completely enumerated, the weights to produce estimates are the inverse ratio of the sampling fraction, modified to take account of non-response in the survey. Stratum estimates are calculated and then aggregated with the completely enumerated stratum to form division estimates. These procedures, which are in line with international best practice, are described in more detail on the Stats SA website at <a href="http://www.statssa.gov.za/publications/publicationsearch.asp">http://www.statssa.gov.za/publications/publicationsearch.asp</a> .																				
<b>Reliability of estimates</b>	<b>12</b>	Data presented in this publication are based on information obtained from a sample and are, therefore, subject to sampling variability; that is, they may differ from the figures that would have been produced if the data had been obtained from all enterprises in the land transport industry in South Africa. Estimates are subject to sampling and non-sampling errors. Preliminary figures are indicated in the tables.																				
	<b>13</b>	Inaccuracies may occur because of imperfections in reporting by enterprises and errors made in the collection and processing of the data. Inaccuracies of this kind are referred to as non-sampling errors. Every effort is made to minimise non-sampling errors by careful design of questionnaires, testing them in pilot studies, editing reported data and implementing efficient operating procedures. Fluctuations may occur in consecutive months as a result of seasonal and economic factors.																				
<b>Revised figures</b>	<b>14</b>	Revised figures are due to respondents reporting revisions or corrections to their figures and late submission of their data to Stats SA. Preliminary figures are indicated in the relevant tables. Data are edited at the enterprise level.																				
<b>Related publications</b>	<b>15</b>	Users may also wish to refer to the following publications available from Stats SA - <ul style="list-style-type: none"> <li>• <i>Bulletin of Statistics</i> issued quarterly; and</li> <li>• <i>SA Statistics</i> issued annually.</li> </ul>																				
<b>Rounding-off of figures</b>	<b>16</b>	Where figures have been rounded off discrepancies may occur between sums of the component items and the totals.																				
<b>Symbols and abbreviations</b>	<b>17</b>	<table border="0" style="width: 100%;"> <tr> <td style="width: 100px;">BR</td> <td>Business register</td> </tr> <tr> <td>BSF</td> <td>Business sampling frame</td> </tr> <tr> <td>GDP</td> <td>Gross domestic product</td> </tr> <tr> <td>ISIC</td> <td>International Standard Industrial Classification</td> </tr> <tr> <td>SIC</td> <td>Standard Industrial Classification of all Economic Activities</td> </tr> <tr> <td>SARS</td> <td>South African Revenue Service</td> </tr> <tr> <td>Stats SA</td> <td>Statistics South Africa</td> </tr> <tr> <td>VAT</td> <td>Value added tax</td> </tr> <tr> <td>*</td> <td>Revised</td> </tr> <tr> <td>-</td> <td>Figures not available</td> </tr> </table>	BR	Business register	BSF	Business sampling frame	GDP	Gross domestic product	ISIC	International Standard Industrial Classification	SIC	Standard Industrial Classification of all Economic Activities	SARS	South African Revenue Service	Stats SA	Statistics South Africa	VAT	Value added tax	*	Revised	-	Figures not available
BR	Business register																					
BSF	Business sampling frame																					
GDP	Gross domestic product																					
ISIC	International Standard Industrial Classification																					
SIC	Standard Industrial Classification of all Economic Activities																					
SARS	South African Revenue Service																					
Stats SA	Statistics South Africa																					
VAT	Value added tax																					
*	Revised																					
-	Figures not available																					

**Technical note**

**Neyman optimal allocation**

A stratified random sample was drawn from the population of enterprises on the business sampling frame (BSF). Strata were formed using a combination of Standard Industrial Classification and the measure of size classes for enterprises. The Neyman optimal allocation formula given below was used to allocate samples to each stratum.

$$n_h = \frac{N_h S_h}{\sum N_h S_h}$$

$N_h$  and  $S_h$  are the stratum population size and the stratum variance respectively.

Neyman allocation formula not only allocates sample sizes to each stratum but also calculates the relative precision for each stratum as well as the relative precision for all strata. The relative precision for these strata did not exceed 1,0%.

**Class limits**

Enterprise size	Size Group	Lower limits	Upper limits
Very small	4	0	9 000 000
Small	3	9 000 001	39 000 000
Medium	2	39 000 001	78 000 000
Large	1	78 000 001	

**Glossary**

**Enterprise**

The enterprise is a legal entity or a combination of legal units that includes and directly controls all functions necessary to carry out its sales activities.

**Industry**

An industry is made up of enterprises engaged in the same or similar kinds of economic activity. Industries are defined in the *System of National Accounts (SNA)* in the same way as in the *Standard Industrial Classification of all Economic Activities, Fifth Edition, Report No. 09-90-02 of January 1993 (SIC)*.

**Statistical unit**

A statistical unit is a unit about which statistics are tabulated, compiled or published. The statistical units are derived from and linked to the South African Revenue Service (SARS) administrative data.

**Number of passengers**

The number of passengers refers to the passenger journeys.

## General information

Stats SA publishes approximately 300 different statistical releases each year. It is not economically viable to produce them in more than one of South Africa's eleven official languages. Since the releases are used extensively, not only locally but also by international economic and social-scientific communities, Stats SA releases are published in English only.

Stats SA has copyright on this publication. Users may apply the information as they wish, provided that they acknowledge Stats SA as the source of the basic data wherever they process, apply, utilise, publish or distribute the data; and also that they specify that the relevant application and analysis (where applicable) result from their own processing of the data.

### Advance release calendar

An advance release calendar is disseminated on [www.statssa.gov.za](http://www.statssa.gov.za)

### Stats SA products

A complete set of Stats SA publications is available at the Stats SA Library and the following libraries:

National Library of South Africa, Pretoria Division  
National Library of South Africa, Cape Town Division  
Natal Society Library, Pietermaritzburg  
Library of Parliament, Cape Town  
Bloemfontein Public Library  
Johannesburg Public Library  
Eastern Cape Library Services, King William's Town  
Central Regional Library, Polokwane  
Central Reference Library, Nelspruit  
Central Reference Collection, Kimberley  
Central Reference Library, Mmabatho  
Stats SA also provides a subscription service.

### Electronic services

A large range of data are available via on-line services, diskette and computer printouts. For more details about our electronic data services, contact (012) 310 8600/8423/8351/4892/8496/8095.

You can visit us on the internet at: [www.statssa.gov.za](http://www.statssa.gov.za)

### Enquiries

Telephone number: (012) 310 8600/8390/8351/4892/8496/8095 (user information services)  
(012) 310 8423/6360 (technical enquiries)  
(012) 310 8358 (orders)  
(012) 310 4883/8018/4885 (library)

Fax number: (012) 310 8332 (technical enquiries)

Email address: [keshneeg@statssa.gov.za](mailto:keshneeg@statssa.gov.za) (technical enquiries)  
[hochunc@statssa.gov.za](mailto:hochunc@statssa.gov.za) (technical enquiries)  
[Info@statssa.gov.za](mailto:Info@statssa.gov.za) (user information services)  
[magdaj@statssa.gov.za](mailto:magdaj@statssa.gov.za) (orders)

Postal address: Private Bag X44, Pretoria, 0001

*Produced by Stats SA*