



**Statistics  
South Africa**

Preferred supplier of quality statistics



# Statistical release

## P6242.1

### Retail trade sales (Preliminary)

January 2008

**Embargoed until:  
19 March 2008  
11:00**

**Enquiries:**

User Information Services  
(012) 310 8600

**Forthcoming issue:**

February 2008

**Expected release date**

16 April 2008

**Contents**

**Summary of findings: Retail trade sales** ..... **2**

    Table A – Key figures as at the end of January 2008 .....2

    Table B – Contribution of the types of retailer to the percentage change in retail trade sales at current prices .....3

**Detailed results** ..... **5**

    Table 1 – Total retail trade sales at current prices (R million) .....5

    Table 2 – Percentage change in total retail trade sales at current prices .....5

    Table 3 – Total retail trade sales at constant 2000 prices (R million) .....6

    Table 4 – Percentage change in total retail trade sales at constant 2000 prices .....6

    Table 5 – Total retail trade sales according to type of dealer at current prices (R million) .....7

    Table 6 – Quarterly estimates and percentage changes in total retail trade sales .....8

**Explanatory notes** ..... **9**

**Glossary**..... **11**

**General information** ..... **12**

**Summary of findings: Retail trade sales**

**Table A – Key figures as at the end of January 2008**

Retail trade sales estimates	January 2008 (R million)	% change between January 2007 and January 2008	% change between November 2006 to January 2007 and November 2007 to January 2008
At current prices	35 958	10,6	9,5
At constant 2000 prices	23 109	0,2	-0,2

**Key findings as at the end of January 2008**

**Retail trade sales increase in real terms**

*As indicated in table A, retail trade sales at constant (2000) prices for January 2008 showed a marginal increase of 0,2% compared with January 2007, after two consecutive decreases at the end of 2007. The negative growth rates for November 2007 compared with November 2006 (-0,2%) and December 2007 compared with December 2006 (-0,5%) were the first decreases in real terms in more than six years. Retail trade sales at constant (2000) prices, for the three months up to January 2008, showed a decrease of 0,2% compared with the three months up to January 2007.*

Retail trade sales at current prices, for the three months up to January 2008, increased by 9,5% compared with the three months up to January 2007. This is lower than the 14,9% increase for the corresponding period of 2007. Furthermore, retail trade sales at current prices, for January 2008, increased by 10,6% compared with January 2007.

As indicated in table B below, the major contributors to the 9,5% increase in retail trade sales at current prices for the three months up to January 2008 compared with the three months up to January 2007 were general dealers (+5,3 percentage points), retailers in textiles, clothing, footwear and leather goods (+2,3 percentage points) and all other retailers (+1,4 percentage points). Retailers in household furniture, appliances and equipment continued to contribute negatively (-1,0 percentage point) to the change in retail trade sales, a trend that started with the introduction of the new National Credit Act (Act No. 34 of 2005) in June 2007.

**Table B – Contribution of the types of retailer to the percentage change in retail trade sales at current prices**

Type of retailer	November 2006 to January 2007 (R million)	Weight 1/	November 2007 to January 2008 (R million)	Difference between November 2006 to January 2007 and November 2007 to January 2008 (R million)	Percentage change between November 2006 to January 2007 and November 2007 to January 2008	Contribution (percentage points) to the percentage change in total sales 2/
General dealers	42 203	36,0	48 406	6 203	14,7	5,3
Retail trade in specialised food, beverages and tobacco stores	12 614	10,8	13 280	666	5,3	0,6
Retailers in pharmaceutical and medical goods, cosmetics and toiletries	4 285	3,7	5 054	769	17,9	0,7
Retailers in textiles, clothing, footwear and leather goods	23 561	20,1	26 210	2 649	11,2	2,3
Retailers in household furniture, appliances and equipment	9 979	8,5	8 750	-1 229	-12,3	-1,0
Retailers in hardware, paint and glass	7 548	6,4	7 946	398	5,3	0,3
All other retailers	16 975	14,5	18 632	1 657	9,8	1,4
<b>Total 3/</b>	<b>117 162</b>	<b>100,0</b>	<b>128 279</b>	<b>11 117</b>	<b>9,5</b>	<b>9,5</b>

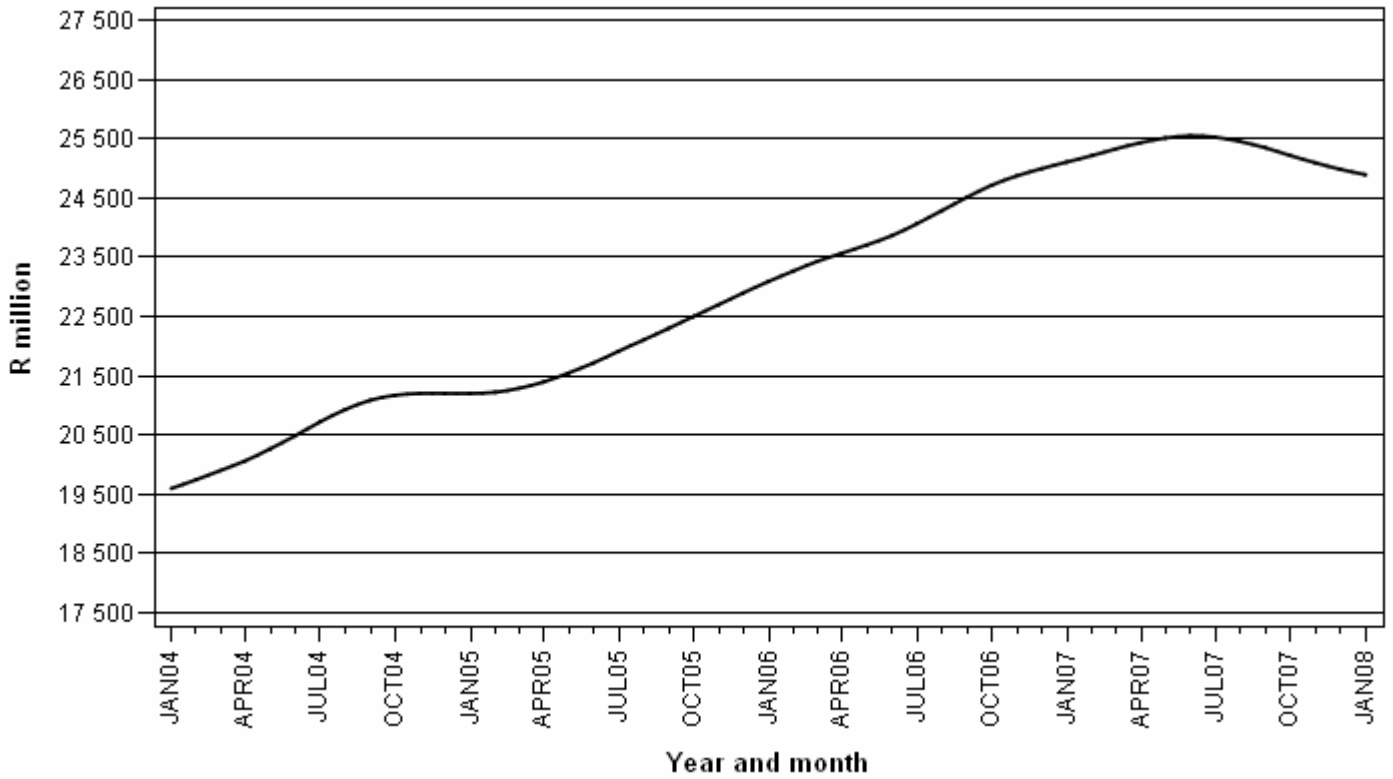
1/ Weight is the percentage contribution of each type of retailer to the total retail trade sales of November 2006 to January 2007.

2/ The contribution to the percentage change is calculated by multiplying the percentage change of each type of retailer with its corresponding weight.

3/ Figures have been rounded off. Therefore, discrepancies may occur between sums of the component items and the totals.

Figure 1 below shows the trend in retail trade sales at constant (2000) prices between January 2004 and January 2008. Up to June 2007 the series shows an upward trend, with the exception of October 2004 to March 2005. After June 2007 the trend cycle started to decline.

**Figure 1 – Trend cycle of retail trade sales (at constant 2000 prices)**



**P J Lehohla**  
 Statistician-General

## Detailed results

Tables 1 and 2 show retail trade sales at current prices and percentage changes over the period January 2001 – January 2008.

**Table 1 – Total retail trade sales at current prices (R million)**

Month	2001	2002	2003	2004	2005	2006	2007 1/	2008 1/
January	16 472	18 338	20 884	23 628	25 027	28 033	32 526	35 958
February	15 933	17 867	20 017	22 969	24 759	28 712	32 486	
March	17 697	19 946	22 186	24 253	26 454	30 533	35 545	
April	17 563	19 368	21 504	23 802	26 866	30 844	35 250	
May	17 890	20 372	22 646	25 121	27 569	31 845	36 779	
June	17 826	20 144	21 950	25 015	27 012	31 160	35 614	
July	18 162	20 106	22 277	25 412	27 395	31 886	35 759	
August	17 923	20 440	22 129	24 563	27 867	32 272	36 469	
September	17 778	20 398	22 591	25 874	28 449	34 075	37 040	
October	18 859	21 311	23 283	27 007	30 153	34 457	37 980	
November	19 877	22 753	25 079	28 501	31 801	37 399	40 638	
December	26 094	29 394	32 695	37 361	42 107	47 237	51 683	
<b>Total</b>	<b>222 074</b>	<b>250 437</b>	<b>277 241</b>	<b>313 506</b>	<b>345 459</b>	<b>398 453</b>	<b>447 769</b>	

1/ Preliminary.

**Table 2 – Percentage change in total retail trade sales at current prices 1/**

Month	2001	2002	2003	2004	2005	2006	2007	2008
January	-	11,3	13,9	13,1	5,9	12,0	16,0	10,6
February	-	12,1	12,0	14,7	7,8	16,0	13,1	
March	-	12,7	11,2	9,3	9,1	15,4	16,4	
April	-	10,3	11,0	10,7	12,9	14,8	14,3	
May	-	13,9	11,2	10,9	9,7	15,5	15,5	
June	-	13,0	9,0	14,0	8,0	15,4	14,3	
July	-	10,7	10,8	14,1	7,8	16,4	12,1	
August	-	14,0	8,3	11,0	13,5	15,8	13,0	
September	-	14,7	10,8	14,5	10,0	19,8	8,7	
October	-	13,0	9,3	16,0	11,6	14,3	10,2	
November	-	14,5	10,2	13,6	11,6	17,6	8,7	
December	-	12,6	11,2	14,3	12,7	12,2	9,4	
<b>Total</b>	-	<b>12,8</b>	<b>10,7</b>	<b>13,1</b>	<b>10,2</b>	<b>15,3</b>	<b>12,4</b>	

1/ The percentage change is the difference between retail trade sales of the relevant year and those of the previous year expressed as a percentage.

Tables 3 and 4 show retail trade sales at constant (2000) prices and percentage changes over the period January 2001 – January 2008.

**Table 3 – Total retail trade sales at constant 2000 prices (R million)**

Month	2001	2002	2003	2004	2005	2006	2007 1/	2008 1/
January	16 039	16 656	17 132	18 948	19 644	20 999	23 068	23 109
February	15 484	16 155	16 448	18 302	19 403	21 411	23 122	
March	17 065	17 746	18 081	19 248	20 523	22 701	25 085	
April	16 806	17 004	17 454	18 830	20 682	22 797	24 428	
May	17 022	17 699	18 486	19 859	21 141	23 295	25 243	
June	16 849	17 336	18 051	19 666	20 811	22 613	24 211	
July	17 069	17 199	18 111	19 993	20 849	22 857	24 048	
August	16 876	17 352	17 890	19 418	21 096	22 953	24 476	
September	16 693	17 070	18 233	20 373	21 390	24 270	24 693	
October	17 608	17 612	18 837	21 132	22 620	24 594	25 086	
November	18 421	18 727	20 225	22 145	23 893	26 752	26 700	
December	24 028	24 193	26 367	29 188	31 659	33 789	33 626	
<b>Total</b>	<b>209 960</b>	<b>214 749</b>	<b>225 315</b>	<b>247 102</b>	<b>263 711</b>	<b>289 031</b>	<b>303 786</b>	

1/ Preliminary.

**Table 4 – Percentage change in total retail trade sales at constant 2000 prices 1/**

Month	2001	2002	2003	2004	2005	2006	2007	2008
January	-	3,8	2,9	10,6	3,7	6,9	9,9	0,2
February	-	4,3	1,8	11,3	6,0	10,3	8,0	
March	-	4,0	1,9	6,5	6,6	10,6	10,5	
April	-	1,2	2,6	7,9	9,8	10,2	7,2	
May	-	4,0	4,4	7,4	6,5	10,2	8,4	
June	-	2,9	4,1	8,9	5,8	8,7	7,1	
July	-	0,8	5,3	10,4	4,3	9,6	5,2	
August	-	2,8	3,1	8,5	8,6	8,8	6,6	
September	-	2,3	6,8	11,7	5,0	13,5	1,7	
October	-	0,0	7,0	12,2	7,0	8,7	2,0	
November	-	1,7	8,0	9,5	7,9	12,0	-0,2	
December	-	0,7	9,0	10,7	8,5	6,7	-0,5	
<b>Total</b>	-	<b>2,3</b>	<b>4,9</b>	<b>9,7</b>	<b>6,7</b>	<b>9,6</b>	<b>5,1</b>	

1/ The percentage change is the difference between retail trade sales of the relevant year and those of the previous year expressed as a percentage.

Outlined below in table 5 are retail trade sales according to type of retailer for January 2006 to January 2008.

**Table 5 – Total retail trade sales according to type of dealer at current prices (R million)**

Year and month 1/	Type A	Type B	Type C	Type D	Type E	Type F	Type G	Total 2/	
<b>2006</b>	<b>January</b>	10 575	3 127	1 244	5 168	1 915	1 819	4 187	28 033
	<b>February</b>	10 838	3 191	1 258	4 855	1 949	2 096	4 525	28 712
	<b>March</b>	11 569	3 458	1 277	5 262	2 064	2 208	4 694	30 533
	<b>April</b>	11 352	3 416	1 268	6 412	2 076	2 068	4 252	30 844
	<b>May</b>	11 560	3 352	1 418	6 586	2 217	2 326	4 386	31 845
	<b>June</b>	11 883	3 485	1 479	5 413	2 304	2 390	4 206	31 160
	<b>July</b>	11 639	3 582	1 296	6 094	2 367	2 437	4 471	31 886
	<b>August</b>	12 100	3 618	1 412	5 448	2 496	2 478	4 721	32 272
	<b>September</b>	12 885	4 022	1 438	5 800	2 442	2 588	4 900	34 075
	<b>October</b>	12 365	3 772	1 461	6 194	2 657	2 707	5 300	34 457
	<b>November</b>	13 115	3 934	1 459	6 935	3 270	2 936	5 752	37 399
	<b>December</b>	17 079	5 116	1 379	10 746	4 338	2 375	6 205	47 237
<b>Total</b>	<b>146 960</b>	<b>44 073</b>	<b>16 389</b>	<b>74 913</b>	<b>30 095</b>	<b>28 428</b>	<b>57 599</b>	<b>398 453</b>	
<b>2007</b>	<b>January</b>	12 009	3 564	1 447	5 880	2 371	2 237	5 018	32 526
	<b>February</b>	12 257	3 485	1 463	5 446	2 158	2 545	5 132	32 486
	<b>March</b>	13 677	3 973	1 566	5 847	2 358	2 674	5 449	35 545
	<b>April</b>	13 208	3 975	1 453	6 913	2 311	2 358	5 031	35 250
	<b>May</b>	13 749	3 896	1 611	6 965	2 506	2 680	5 374	36 779
	<b>June</b>	14 100	3 864	1 542	6 239	2 026	2 668	5 175	35 614
	<b>July</b>	13 470	3 903	1 574	6 373	2 229	2 723	5 488	35 759
	<b>August</b>	14 011	3 981	1 615	6 172	2 302	2 853	5 536	36 469
	<b>September</b>	14 537	3 983	1 497	6 507	2 218	2 831	5 468	37 040
	<b>October</b>	13 916	4 034	1 660	6 812	2 480	3 017	6 061	37 980
	<b>November</b>	14 930	4 086	1 719	7 610	2 846	3 153	6 293	40 638
	<b>December</b>	19 669	5 627	1 650	11 973	3 679	2 398	6 688	51 683
<b>Total</b>	<b>169 533</b>	<b>48 371</b>	<b>18 797</b>	<b>82 737</b>	<b>29 484</b>	<b>32 137</b>	<b>66 713</b>	<b>447 769</b>	
<b>2008</b>	<b>January</b>	13 807	3 567	1 685	6 627	2 225	2 395	5 651	35 958

1/ Preliminary.

2/ Figures have been rounded off. Therefore, discrepancies may occur between sums of the component items and the totals.

**Description of type of retailer included in indicated group types in table 5 1/**

Group type	Type of dealer included in group type
Type A	General dealers
Type B	Retail trade in specialised food, beverages and tobacco stores
Type C	Retailers in pharmaceutical and medical goods, cosmetics and toiletries
Type D	Retailers in textiles, clothing, footwear and leather goods
Type E	Retailers in household furniture, appliances and equipment
Type F	Retailers in hardware, paint and glass
Type G	All other retailers

1/ See note 4 on page 9.



Outlined below in table 6 are values and percentage changes in retail trade sales at current and at constant (2000) prices.

**Table 6 – Quarterly estimates and percentage changes in total retail trade sales**

<b>Retail trade sales estimates</b>	<b>November 2006 to January 2007 (R million)</b>	<b>November 2007 to January 2008 (R million)</b>	<b>% change between November 2006 to January 2007 and November 2007 to January 2008</b>
<b>At current prices</b>	117 162	128 279	9,5
<b>At constant 2000 prices</b>	83 609	83 435	-0,2

## Explanatory notes

<b>Introduction</b>	<p><b>1</b> Statistics South Africa (Stats SA) conducts a monthly survey of the retail trade industry, covering retail enterprises (see 4 below). This survey is based on a sample drawn from the 2007 Business Sampling Frame (BSF) that contains businesses registered for value-added tax (VAT).</p> <p><b>2</b> As is usual, information for the latest month has had to be estimated for respondents who have not reported by the cut-off date for production of results. These estimates will be revised in future statistical releases when their reported information becomes available. Published retail trade sales estimates include value-added tax (VAT).</p>
<b>Purpose of the survey</b>	<p><b>3</b> The results of the monthly retail trade sales survey are used to compile estimates of the Gross Domestic Product (GDP) and its components, which are used in monitoring the state of the economy and formulation of economic policy. These statistics are also used in the analysis of comparative business and industry performance.</p>
<b>Scope of the survey</b>	<p><b>4</b> This survey covers retail enterprises according to the following types of retailer:</p> <ul style="list-style-type: none"> <li>• General dealers <ul style="list-style-type: none"> <li>➢ Retail trade in non-specialised stores with food, beverages and tobacco predominating; and</li> <li>➢ other retail trade in non-specialised stores.</li> </ul> </li> <li>• Retail trade in specialised food, beverages and tobacco stores <ul style="list-style-type: none"> <li>➢ Retailers in fresh fruit and vegetables;</li> <li>➢ Retailers in meat and meat products;</li> <li>➢ Retailers in bakery products;</li> <li>➢ Retailers in beverages;</li> <li>➢ Retailers in tobacco; and</li> <li>➢ Retailers in other food in specialised stores.</li> </ul> </li> <li>• Retailers in pharmaceutical and medical goods, cosmetic and toiletries;</li> <li>• Retailers in textiles, clothing, footwear and leather goods <ul style="list-style-type: none"> <li>➢ Retailers in men's and boys' clothing;</li> <li>➢ Retailers in ladies', girls' and infants' clothing;</li> <li>➢ General outfitters; and</li> <li>➢ Retailers in footwear.</li> </ul> </li> <li>• Retailers in household furniture, appliances and equipment;</li> <li>• Retailers in hardware, paint and glass; and</li> <li>• All other retailers <ul style="list-style-type: none"> <li>➢ Retailers in reading matter and stationery;</li> <li>➢ Retailers in jewellery, watches and clocks;</li> <li>➢ Retailers in sports goods and entertainment requisites;</li> <li>➢ Retailers in other specialised stores;</li> <li>➢ Repair of personal and household goods.</li> </ul> </li> </ul>
<b>Classification</b>	<p><b>5</b> The 1993 edition of the <i>Standard Industrial Classification of all Economic Activities (SIC)</i>, Fifth Edition, Report No. 09-90-02, was used to classify the statistical units in the survey. The SIC is based on the 1990 <i>International Standard Industrial Classification of all Economic Activities (ISIC)</i> with suitable adaptations for local conditions. Statistics in this publication are presented at SIC group (four digit) level. Each enterprise is classified to the industry, which reflects its predominant activity.</p>
<b>Response rate</b>	<p><b>6</b> The preliminary response rate for the survey on retail trade sales for January 2008 was 84,0%.</p>
<b>Statistical unit</b>	<p><b>7</b> The statistical unit for which information is compiled and published is the enterprise, defined as a legal unit or a combination of legal units that includes and directly controls all functions necessary to carry out its sales activities.</p>

<b>Survey methodology and design</b>	<b>8</b>	The survey is conducted on a monthly basis. Questionnaires are sent to a sample of about 2 500 enterprises from a population of about 34 000 enterprises. Completed questionnaires are required to be returned to Stats SA within 10 days after the end of the reference month. Fax and telephone reminders are used to follow up non-respondents.
	<b>9</b>	The value of sales is obtained monthly from the sample of 2 500 enterprises (which was drawn in April 2007 at the SIC four-digit level from a population then of about 34 000 retail enterprises. The retail industry is divided into four size groups. All large and medium enterprises (size groups one and two), are completely enumerated. Simple random sampling is applied to size groups three and four (small and very small) enterprises. The total value of sales of the large and medium enterprises (size groups one and two) is added to the weighted totals of size groups three and four to reflect the total value of sales.
<b>Weighting methodology</b>	<b>10</b>	For those strata not completely enumerated, the weights to produce estimates are the inverse ratio of the sampling fraction, modified to take account of non-response in the survey. Stratum estimates are calculated and then aggregated with the completely enumerated stratum to form division estimates. These procedures, which are in line with international best practice, are described in more detail on the Stats SA website at <a href="http://www.statssa.gov.za/publications/publicationsearch.asp">www.statssa.gov.za/publications/publicationsearch.asp</a> .
<b>Constant prices</b>	<b>11</b>	The sales at constant prices are calculated using the price index for commodities for the metropolitan areas from the Consumer Price Index (CPI) to deflate sales at current prices. From January 2005 onwards, only the total sales will be deflated and not the type of retailer.
<b>Seasonal adjustment</b>	<b>12</b>	Seasonally adjusted estimates will not be published until there are sufficient data points for the new survey. As soon as sufficient data points are available, Stats SA will consider publishing seasonally adjusted estimates.
<b>Trend cycle</b>	<b>13</b>	The trend is the long-term pattern or movement of a time series. The X-11 Seasonal Adjustment Program is used for smoothing seasonally adjusted estimates to estimates of the underlying trend cycle.
<b>Reliability of estimates</b>	<b>14</b>	Data presented in this publication are based on information obtained from a sample and are, therefore, subject to sampling variability; that is, they may differ from the figures that would have been produced if the data had been obtained from all enterprises in the retail industry in South Africa. Estimates are subject to sampling and non-sampling errors.
	<b>15</b>	Inaccuracies may occur because of imperfections in reporting by enterprises and errors made in the collection and processing of the data. Inaccuracies of this kind are referred to as non-sampling errors. Every effort is made to minimise non-sampling errors by careful design of questionnaires, testing them in pilot studies, editing reported data and implementing efficient operating procedures. Fluctuations may occur in consecutive months as a result of seasonal and economic factors.
<b>Revised figures</b>	<b>16</b>	Revised figures are due to respondents reporting revisions or corrections to their figures and late submission of their data to Stats SA. Preliminary figures are indicated in the relevant tables. Data are edited at the enterprise level.
<b>Related publications</b>	<b>17</b>	Users may also wish to refer to the following publications available from Stats SA - <ul style="list-style-type: none"> <li>• <i>Bulletin of Statistics</i> issued quarterly.</li> <li>• <i>SA Statistics</i> issued annually.</li> </ul>
<b>Rounding of figures</b>	<b>18</b>	Where figures have been rounded off, discrepancies may occur between sums of the component items and the totals.
<b>Pre-release policy</b>	<b>19</b>	Stats SA's pre-release policy may be inspected at its Website, <a href="http://www.statssa.gov.za">www.statssa.gov.za</a> .

**Symbols and abbreviations**

<b>20</b>	BSF	Business sampling frame
	GDP	Gross Domestic Product
	ISIC	International Standard Industrial Classification
	SIC	Standard Industrial Classification of all Economic Activities
	SARS	South African Revenue Service
	Stats SA	Statistics South Africa
	VAT	Value-added tax
	-	Figures not available
	*	Revised figures

**Technical note**

**Neyman optimal allocation**

Before drawing in each of the surveys the population of enterprises on the business sampling frame (BSF) was stratified. Strata were formed using a combination of Standard Industrial Classification and the measure of size classes for enterprises. The Neyman optimal allocation formula given below was used to allocate samples to each stratum.

$$n_h = \frac{N_h S_h}{\sum N_h S_h}$$

where  $N_h$  and  $S_h$  are the stratum population size and the stratum variance, respectively.

Neyman allocation formula not only allocates sample sizes to each stratum but also calculates the relative precision for each stratum as well as the relative precision for all strata. The relative precision for these surveys did not exceed 6,4%.

**Class limits**

Enterprise size	Size group	Lower limits	Upper limits
Very small	4	0	4 000 000
Small	3	4 000 001	19 000 000
Medium	2	19 000 001	39 000 000
Large	1	39 000 001	

**Glossary**

**Enterprise**

The enterprise is a legal entity or a combination of legal units that includes and directly controls all functions necessary to carry out its sales activities.

**Industry**

An industry is made up of enterprises engaged in the same or similar kinds of economic activity. Industries are defined in the *System of National Accounts (SNA)* in the same way as in the *Standard Industrial Classification of all Economic Activities, Fifth Edition, Report No. 09-90-02 of January 1993 (SIC)*.

**Statistical unit**

A statistical unit is a unit about which statistics are tabulated, compiled or published. The statistical units are derived from and linked to the South African Revenue Service (SARS) administrative data.

**Retail trade**

Retail trade includes the resale (sale without transformation) of new and used goods and products to the general public for household use.

**Retailer**

A retailer is an enterprise deriving more than 50% of its turnover from sales of goods to the general public for household use.

## General information

Stats SA publishes approximately 300 different statistical releases each year. It is not economically viable to produce them in more than one of South Africa's eleven official languages. Since the releases are used extensively, not only locally but also by international economic and social-scientific communities, Stats SA releases are published in English only.

Stats SA has copyright on this publication. Users may apply the information as they wish, provided that they acknowledge Stats SA as the source of the basic data wherever they process, apply, utilise, publish or distribute the data; and also that they specify that the relevant application and analysis (where applicable) result from their own processing of the data.

### Advance release calendar

An advance release calendar is disseminated on [www.statssa.gov.za](http://www.statssa.gov.za)

### Stats SA products

A complete set of Stats SA publications is available at the Stats SA Library and the following libraries:

National Library of South Africa, Pretoria Division  
National Library of South Africa, Cape Town Division  
Natal Society Library, Pietermaritzburg  
Library of Parliament, Cape Town  
Bloemfontein Public Library  
Johannesburg Public Library  
Eastern Cape Library Services, King William's Town  
Central Regional Library, Polokwane  
Central Reference Library, Nelspruit  
Central Reference Collection, Kimberley  
Central Reference Library, Mmabatho

Stats SA also provides a subscription service.

### Electronic services

A large range of data are available via on-line services, diskette and computer printouts. For more details about our electronic data services, contact (012) 310 8600/8390/8351/4892/8496/8095.

You can visit us on the internet at: [www.statssa.gov.za](http://www.statssa.gov.za)

### Enquiries

Telephone number: (012) 310 8600/8390/8351/4892/8496/8095 (user information services)  
(012) 310 8404 (technical enquiries)  
(012) 310 8161 (orders)  
(012) 310 4883/4885/8018 (library)

Fax number: (012) 310 8332/0866376635 (technical enquiries)

Email address: [elisel@statssa.gov.za](mailto:elisel@statssa.gov.za)  
[henriettef@statssa.gov.za](mailto:henriettef@statssa.gov.za)  
[distribution@statssa.gov.za](mailto:distribution@statssa.gov.za) (orders)

Postal address: Private Bag X44, Pretoria, 0001

*Produced by Stats SA*