

Private Bag X44, Pretoria, 0001, South Africa, ISIbalo House, Koch Street, Salvokop, Pretoria, 0002 www.statssa.gov.za, info@statssa.gov.za, Tel +27 12 310 8911

STATISTICAL RELEASE P0041

Statistics of civil cases for debt (Preliminary)

November 2021

Embargoed until: 20 January 2022 09:00

ENQUIRIES: Joyce Essel-Mensah Tel: 082 888 2374

December 2021

FORTHCOMING ISSUES: EXPECTED RELEASE DATE:

17 February 2022



Contents

| Key results for November 20212 |
|--|
| Figure 1 – Civil summonses issued for debt |
| Figure 2 – Civil judgements recorded for debt |
| Detailed results: Tables4 |
| Table 1 – Number of civil cases recorded and summonses issued for debt: Total and private persons4 |
| Table 2 – Number of civil default and consent judgements for debt: Total and private persons |
| Table 3 – Value of civil default and consent judgements for debt: Total and private persons (R'000) |
| Table 4 – Percentage change in the total number of civil summonses and judgements and the value of |
| judgements recorded between the three months ended November 2020 and the three months ended |
| November 20216 |
| Table 5 - Contribution of the different kinds of debt to the change in total number of civil summonses and |
| judgements and the value of judgements recorded between the three months ended November 2020 |
| and the three months ended November 20216 |
| Table 6 – Percentage change in the total number of civil summonses and judgements and the value of |
| judgements recorded between the current month and the corresponding month of the previous year 6 |
| Table 7 – Number of civil summonses issued for debt by province |
| Table 8 – Number of civil default and consent judgements for debt by province |
| Table 9 – Value of civil default and consent judgements for debt by province (R'000) |
| Explanatory notes |
| Glossary9 |
| General information10 |
| Technical enquiries10 |

Key results for November 2021

Table A - Key figures for the month of November 2021

| Actual estimates | November 2021 | % change between November 2020 and November 2021 | % change between September – November 2020 and September – November 2021 |
|---|---------------|---|--|
| Number of civil summonses issued for debt | 39 661 | -6,6 | -2,9 |
| Number of civil judgements recorded for debt | 12 317 | 1,5 | -0,4 |
| Value of civil judgements recorded for debt (R million) | 312,7 | 0,3 | 4,4 |

The number of civil summonses issued for debt

The total number of civil summonses issued for debt decreased by 2,9% in the three months ended November 2021 compared with the three months ended November 2020.

The largest contributors to the 2,9% decrease in civil summonses issued were:

- services (contributing -1,4 percentage points);
- rent (contributing -1,0 percentage point); and
- 'other' debts (contributing -0,7 of a percentage point) see Table 5.

The number of civil judgements recorded for debt

The total number of civil judgements recorded for debt decreased by 0,4% in the three months ended November 2021 compared with the three months ended November 2020.

The largest contributors to the 0,4% decrease were civil judgements relating to:

- services (contributing -3,3 percentage points); and
- rent (contributing -1,3 percentage points).

Civil judgements relating to goods sold (contributing 1,9 percentage points) was the largest positive contributor – see Table 5.

The value of civil judgements recorded for debt

The total value of civil judgements recorded for debt increased by 4,4% in the three months ended November 2021 compared with the three months ended November 2020.

The largest contributors to the 4,4% increase were civil judgements relating to:

- 'other' debts (contributing 4,0 percentage points);
- money lent (contributing 3,1 percentage points); and
- promissory notes (contributing 1,5 percentage points) see Table 5.

In November 2021, 12 317 civil judgements for debt amounting to R312,7 million were recorded. The largest contributors to the total value of judgements were:

- money lent (R87,8 million or 28,1%);
- 'other' debts (R72,2 million or 23,1%); and
- services (R56,1 million or 17,9%) see Table 3.

Figure 1 - Civil summonses issued for debt

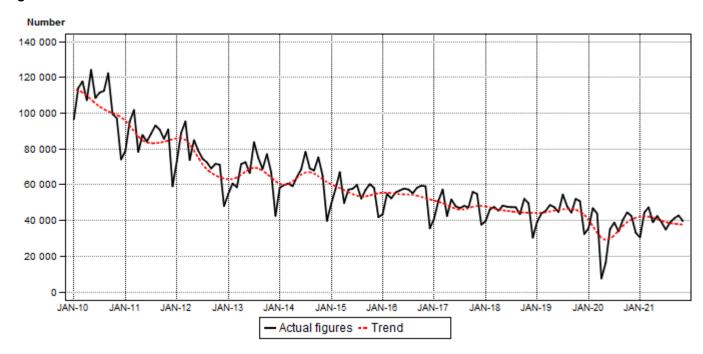
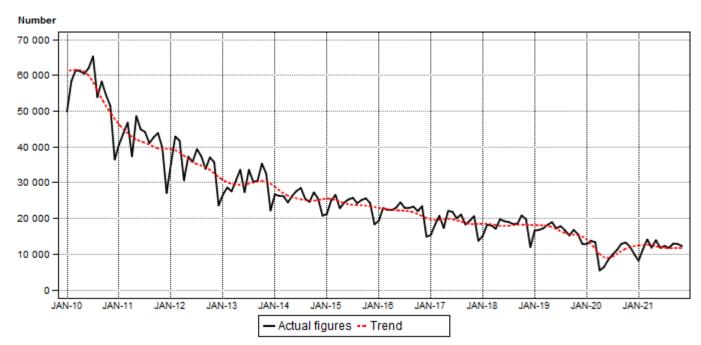


Figure 2 - Civil judgements recorded for debt



Risenga Maluleke Statistician-General

Detailed results: Tables

Table 1 – Number of civil cases recorded and summonses issued for debt: Total and private persons

| | | | То | tal | | Private Persons | | | |
|--------------------------|---|---------|--------|-----------|-----------|-----------------|--------|-----------|-----------|
| | Item | 2020 | Nov-20 | 1/ Oct-21 | 1/ Nov-21 | 2020 | Nov-20 | 1/ Oct-21 | 1/ Nov-21 |
| Cases recorded | Actual figures | 451 691 | 45 694 | 44 664 | 42 114 | 400 702 | 40 727 | 38 623 | 36 906 |
| | Seasonally adjusted | | 42 030 | 41 102 | 38 271 | | 37 076 | 35 104 | 33 800 |
| Civil summonses for debt | Goods sold - Open account | 21 933 | 1 814 | 2 331 | 2 139 | 15 671 | 1 188 | 1 511 | 1 405 |
| | Goods sold - Instalment sale transactions | 14 879 | 1 555 | 1 437 | 1 225 | 13 022 | 1 304 | 1 076 | 924 |
| | Services - Professional | 47 911 | 4 260 | 3 979 | 4 220 | 42 984 | 3 806 | 3 403 | 3 702 |
| | Services - Other | 63 941 | 6 484 | 6 879 | 5 470 | 56 770 | 5 718 | 5 840 | 4 601 |
| | Rent | 25 506 | 3 111 | 2 387 | 2 177 | 19 452 | 2 519 | 1 819 | 1 604 |
| | Money lent | 105 308 | 10 492 | 12 026 | 10 106 | 100 399 | 9 960 | 11 009 | 9 475 |
| | Promissory notes, bills, R/D cheques, credit cards and other acknowledgements of debt | 50 761 | 5 707 | 5 675 | 4 668 | 48 420 | 5 454 | 5 423 | 4 415 |
| | Other debts | 88 563 | 9 054 | 8 110 | 9 656 | 79 872 | 8 246 | 7 351 | 8 758 |
| | Total - Actual figures | 418 802 | 42 477 | 42 824 | 39 661 | 376 590 | 38 195 | 37 432 | 34 884 |
| | Total - Seasonally adjusted | | 39 778 | 39 525 | 35 935 | | 35 665 | 34 276 | 31 736 |

^{1/} Preliminary.

Table 2 - Number of civil default and consent judgements for debt: Total and private persons

| | | | То | tal | | | Private | Persons | |
|-----------------|---|---------|--------|-----------|-----------|---------|---------|-----------|-----------|
| | Item | 2020 | Nov-20 | 1/ Oct-21 | 1/ Nov-21 | 2020 | Nov-20 | 1/ Oct-21 | 1/ Nov-21 |
| Number of civil | Goods sold - Open account | 8 801 | 701 | 946 | 1 164 | 6 068 | 454 | 681 | 937 |
| judgements | Goods sold - Instalment sale transactions | 4 576 | 365 | 435 | 472 | 3 830 | 293 | 360 | 391 |
| | Services - Professional | 20 860 | 1 934 | 1 917 | 1 649 | 18 983 | 1 733 | 1 730 | 1 395 |
| | Services - Other | 24 350 | 2 123 | 2 582 | 2 179 | 21 717 | 1 872 | 2 301 | 1 900 |
| | Rent | 11 727 | 1 130 | 1 092 | 913 | 9 360 | 843 | 903 | 754 |
| | Money lent | 27 443 | 2 949 | 3 098 | 2 878 | 24 796 | 2 706 | 2 866 | 2 617 |
| | Promissory notes, bills, R/D cheques, credit cards and other acknowledgements of debt | 9 381 | 913 | 958 | 974 | 8 488 | 831 | 881 | 900 |
| | Other debts | 22 574 | 2 018 | 1 831 | 2 088 | 20 599 | 1 838 | 1 627 | 1 912 |
| | Total - Actual figures | 129 712 | 12 133 | 12 859 | 12 317 | 113 841 | 10 570 | 11 349 | 10 806 |
| | Total - Seasonally adjusted | • | 11 554 | 12 112 | 11 286 | | 10 076 | 10 749 | 9 878 |

^{1/} Preliminary.

Table 3 – Value of civil default and consent judgements for debt: Total and private persons (R'000)

| | | | To | otal | | | Private | Persons | |
|----------------|---|-----------|---------|-----------|-----------|-----------|---------|-----------|-----------|
| | Item | | | 1/ Oct-21 | 1/ Nov-21 | 2020 | Nov-20 | 1/ Oct-21 | 1/ Nov-21 |
| Value of civil | Goods sold - Open account | 190 039 | 21 757 | 19 066 | 23 057 | 79 072 | 8 641 | 9 878 | 12 589 |
| judgements | Goods sold - Instalment sale transactions | 141 631 | 12 582 | 18 964 | 15 399 | 114 990 | 10 819 | 15 414 | 12 426 |
| | Services - Professional | 201 414 | 21 842 | 28 279 | 18 044 | 175 906 | 17 955 | 16 692 | 14 018 |
| | Services - Other | 457 434 | 43 098 | 44 227 | 38 012 | 382 066 | 35 326 | 36 714 | 31 104 |
| | Rent | 309 535 | 35 452 | 36 421 | 28 924 | 217 148 | 22 817 | 27 342 | 22 221 |
| | Money lent | 797 650 | 92 124 | 92 863 | 87 808 | 747 713 | 86 771 | 86 135 | 82 542 |
| | Promissory notes, bills, R/D cheques, credit cards and other acknowledgements of debt | 311 985 | 35 845 | 33 018 | 29 194 | 271 527 | 32 354 | 29 349 | 25 492 |
| | Other debts | 463 155 | 48 982 | 57 172 | 72 247 | 393 270 | 43 984 | 47 166 | 62 727 |
| | Total - Actual figures | 2 872 843 | 311 682 | 330 010 | 312 685 | 2 381 692 | 258 667 | 268 690 | 263 119 |
| | Total - Seasonally adjusted | | 290 862 | 314 538 | 280 588 | | 242 664 | 260 491 | 236 214 |

^{1/} Preliminary.

Table 4 – Percentage change in the total number of civil summonses and judgements and the value of judgements recorded between the three months ended November 2020 and the three months ended November 2021

| Actual estimates | Actual estimates Sep – Nov 2020 | Actual estimates Sep – Nov 2021 | % change between Sep – Nov 2020 and Sep – Nov 2021 | Difference between Sep – Nov 2020 and Sep – Nov 2021 |
|---|---------------------------------------|---------------------------------------|--|--|
| Number of civil summonses issued for debt | 127 367 | 123 712 | -2,9 | -3 655 |
| Number of civil judgements recorded for debt | 38 320 | 38 160 | -0,4 | -160 |
| Value of civil judgements recorded for debt (R million) | 957,1 | 999,6 | 4,4 | 42,5 |

Table 5 – Contribution of the different kinds of debt to the change in total number of civil summonses and judgements and the value of judgements recorded between the three months ended November 2020 and the three months ended November 2021 1/

| | Contribution (| % points) to the % chan | ge in the total |
|---|--------------------------|----------------------------|---------------------------|
| ltem | Civil summonses for debt | Number of civil judgements | Value of civil judgements |
| Goods sold - Open account | 0,6 | 1,8 | -0,4 |
| Goods sold - Instalment sale transactions | -0,4 | 0,1 | 1,3 |
| Services - Professional | -0,9 | -3,3 | -0,8 |
| Services - Other | -0,5 | 0,0 | -2,1 |
| Rent | -1,0 | -1,3 | -2,2 |
| Money lent | -0,1 | 0,7 | 3,1 |
| Promissory notes, bills, R/D cheques, credit cards and other acknowledgements of debt | 0,2 | 1,2 | 1,5 |
| Other debts | -0,7 | 0,4 | 4,0 |
| Total | -2,9 | -0,4 | 4,4 |

^{1/} The contribution (percentage points) is calculated by multiplying the three-monthly percentage change of each kind of debt by the percentage contribution to the total during September to November 2020, divided by 100. Due to rounding off, contributions might not add up to the total.

Table 6 – Percentage change in the total number of civil summonses and judgements and the value of judgements recorded between the current month and the corresponding month of the previous year

| Actual estimates | Actual estimates November 2020 | Actual estimates November 2021 | % change between November 2020 and November 2021 | Difference between November 2020 and November 2021 | |
|---|--------------------------------------|--------------------------------------|--|--|--|
| Number of civil summonses issued for debt | 42 477 | 39 661 | -6,6 | -2 816 | |
| Number of civil judgements recorded for debt | 12 133 | 12 317 | 1,5 | 184 | |
| Value of civil judgements recorded for debt (R million) | 311,7 | 312,7 | 0,3 | 1,0 | |

Table 7 - Number of civil summonses issued for debt by province

| Per | riod 1/ | Western Cape | Eastern Cape | Northern Cape | Free State | KwaZulu- Natal | North West | Gauteng | Mpuma- langa | Limpopo | South Africa |
|------|---------|-----------------|-----------------|------------------|---------------|-------------------|---------------|---------|-----------------|---------|-----------------|
| | Nov | 8 701 | 2 675 | 472 | 2 276 | 6 460 | 2 978 | 15 165 | 2 094 | 1 656 | 42 477 |
| 2020 | Dec | 6 646 | 2 746 | 337 | 1 852 | 6 443 | 2 256 | 9 463 | 2 027 | 1 390 | 33 160 |
| | Jan | 5 886 | 2 370 | 395 | 2 141 | 6 175 | 1 641 | 9 158 | 1 367 | 1 408 | 30 541 |
| | Feb | 9 001 | 1 857 | 503 | 3 315 | 8 459 | 2 598 | 15 046 | 2 075 | 1 539 | 44 393 |
| | Mar | 9 973 | 2 706 | 625 | 2 961 | 7 731 | 2 148 | 16 375 | 3 210 | 1 675 | 47 404 |
| | Apr | 8 293 | 2 817 | 513 | 2 633 | 5 257 | 1 990 | 13 482 | 2 296 | 1 732 | 39 013 |
| | May | 9 072 | 3 024 | 652 | 3 535 | 7 507 | 1 450 | 12 958 | 2 682 | 1 645 | 42 525 |
| 2021 | Jun | 8 917 | 2 973 | 558 | 3 027 | 5 963 | 2 033 | 12 140 | 1 688 | 1 763 | 39 062 |
| | Jul | 7 021 | 2 710 | 725 | 2 667 | 4 851 | 1 756 | 11 580 | 1 938 | 1 659 | 34 907 |
| | Aug | 9 222 | 1 918 | 779 | 3 297 | 5 385 | 1 749 | 12 599 | 2 199 | 1 745 | 38 893 |
| | Sep | 8 362 | 3 041 | 515 | 3 309 | 5 313 | 2 086 | 14 337 | 2 486 | 1 778 | 41 227 |
| | Oct | 8 313 | 2 860 | 521 | 3 564 | 6 284 | 1 985 | 15 268 | 2 211 | 1 818 | 42 824 |
| | Nov | 8 476 | 2 630 | 457 | 3 955 | 5 287 | 1 530 | 12 911 | 2 675 | 1 740 | 39 661 |

^{1/} Latest three months are preliminary.

Table 8 - Number of civil default and consent judgements for debt by province

| Per | iod 1/ | Western Cape | Eastern Cape | Northern Cape | Free State | KwaZulu- Natal | North West | Gauteng | Mpuma- langa | Limpopo | South Africa |
|------|--------|-----------------|-----------------|------------------|---------------|-------------------|---------------|---------|-----------------|---------|-----------------|
| | Nov | 2 521 | 1 158 | 150 | 1 390 | 1 753 | 576 | 2 611 | 803 | 1 171 | 12 133 |
| 2020 | Dec | 2 118 | 1 128 | 142 | 1 029 | 1 645 | 449 | 1 823 | 575 | 1 099 | 10 008 |
| | Jan | 1 404 | 978 | 247 | 1 078 | 1 171 | 352 | 1 531 | 339 | 1 084 | 8 184 |
| | Feb | 2 156 | 1 065 | 175 | 1 301 | 1 887 | 802 | 2 168 | 776 | 1 087 | 11 417 |
| | Mar | 2 670 | 1 049 | 242 | 1 473 | 1 947 | 887 | 3 220 | 1 533 | 1 135 | 14 156 |
| | Apr | 2 141 | 989 | 200 | 1 541 | 1 916 | 642 | 2 196 | 1 045 | 1 166 | 11 836 |
| | May | 3 816 | 1 237 | 159 | 1 792 | 1 824 | 665 | 2 438 | 819 | 1 166 | 13 916 |
| 2021 | Jun | 2 422 | 1 673 | 164 | 2 105 | 1 651 | 349 | 1 654 | 594 | 1 159 | 11 771 |
| | Jul | 2 143 | 1 032 | 257 | 2 250 | 1 957 | 541 | 1 995 | 889 | 1 244 | 12 308 |
| | Aug | 2 066 | 659 | 266 | 1 931 | 1 620 | 682 | 2 640 | 694 | 1 243 | 11 801 |
| | Sep | 2 617 | 937 | 267 | 2 064 | 1 825 | 716 | 2 660 | 620 | 1 278 | 12 984 |
| | Oct | 2 673 | 1 020 | 254 | 2 256 | 1 712 | 648 | 2 536 | 517 | 1 243 | 12 859 |
| | Nov | 2 779 | 1 450 | 175 | 2 125 | 1 364 | 484 | 2 017 | 621 | 1 302 | 12 317 |

^{1/} Latest three months are preliminary.

Table 9 - Value of civil default and consent judgements for debt by province (R'000)

| Per | riod 1/ | Western Cape | Eastern Cape | Northern Cape | Free State | KwaZulu- Natal | North West | Gauteng | Mpuma- langa | Limpopo | South Africa |
|------|---------|-----------------|-----------------|------------------|---------------|-------------------|---------------|---------|-----------------|---------|-----------------|
| | Nov | 71 842 | 21 836 | 1 874 | 19 813 | 41 539 | 9 567 | 110 779 | 22 445 | 11 987 | 311 682 |
| 2020 | Dec | 61 393 | 28 704 | 1 969 | 14 077 | 37 072 | 10 501 | 86 167 | 14 016 | 9 301 | 263 200 |
| | Jan | 36 125 | 15 555 | 4 372 | 13 875 | 19 819 | 7 887 | 64 267 | 13 821 | 6 364 | 182 085 |
| | Feb | 60 806 | 21 005 | 2 721 | 27 429 | 42 899 | 15 324 | 77 693 | 18 107 | 8 093 | 274 077 |
| | Mar | 69 027 | 21 207 | 5 942 | 20 962 | 48 240 | 16 546 | 130 397 | 23 862 | 7 654 | 343 837 |
| | Apr | 59 052 | 18 834 | 4 451 | 25 062 | 47 587 | 15 367 | 99 525 | 27 828 | 9 771 | 307 477 |
| | May | 62 817 | 23 081 | 2 732 | 26 618 | 43 891 | 16 807 | 84 463 | 20 609 | 8 270 | 289 288 |
| 2021 | Jun | 64 074 | 31 007 | 3 379 | 31 247 | 47 121 | 8 090 | 71 969 | 18 327 | 13 399 | 288 613 |
| | Jul | 61 900 | 20 111 | 4 549 | 26 797 | 52 527 | 10 779 | 65 016 | 21 488 | 13 432 | 276 599 |
| | Aug | 68 741 | 14 303 | 4 178 | 27 880 | 43 039 | 12 579 | 97 814 | 54 980 | 12 531 | 336 045 |
| | Sep | 75 269 | 23 317 | 4 371 | 28 592 | 66 193 | 13 703 | 115 558 | 13 361 | 16 500 | 356 864 |
| | Oct | 88 759 | 21 153 | 3 878 | 27 577 | 54 364 | 13 249 | 87 711 | 21 486 | 11 833 | 330 010 |
| | Nov | 94 860 | 24 230 | 5 568 | 27 259 | 43 332 | 8 316 | 80 662 | 16 667 | 11 791 | 312 685 |

^{1/} Latest three months are preliminary.

Explanatory notes

1

Introduction

- Statistics South Africa (Stats SA) conducts a monthly sample survey of civil cases recorded and civil summonses for debt issued in South Africa. This information is obtained from selected magistrates' offices.
- **2** Except for cases recorded, all other information relates to debt cases only, therefore claims for damages, ejectment orders and other non-debt cases are excluded.

Purpose of the survey

The survey of civil cases for debt covers a sample of magistrates' offices in South Africa. This survey collects information regarding civil cases recorded, civil summonses issued and civil judgements recorded in order to provide users with information on the extent of unpaid debt in South Africa. The results of the survey are used by the private and public sectors as an indicator of economic performance.

Scope of the survey

4 This survey covers:

- number of civil cases recorded;
- number of civil summonses issued for debt:
- · number of civil judgements recorded for debt; and
- value of civil judgements recorded for debt.

Statistical unit

5 The statistical unit for collection of information is a magistrate's office. Magistrates' offices include the small claims courts.

The largest magistrates' offices in South Africa are included in the monthly survey of civil cases for debt. The monthly survey of 203 magistrates' courts represents approximately 98% of all cases in South Africa.

Survey methodology and design

6 The survey is conducted by email, fax and telephone each month from 203 magistrates' offices.

Collection rate

7 The preliminary collection rate for the civil cases for debt survey for November 2021 was 69,5%. The improved collection rates for September and October 2021 were 75,4% and 75,9% respectively.

Seasonal adjustment

Seasonally adjusted estimates of all categories are generated each month, using the X-12 Seasonal Adjustment Program developed by the US Bureau of the Census, 1968. Seasonal adjustment is a means of removing the estimated effects of normal seasonal variation from the series so that the effects of other influences on the series can be more clearly recognised. Seasonal adjustment does not aim to remove irregular or non-seasonal influences, which may be present in any particular month. Influences that are volatile or unsystematic can still make it difficult to interpret the movement of the series even after adjustment for seasonal variations. Therefore the month-to-month movements of seasonally adjusted estimates may not be reliable indicators of trend behaviour. The X-12-ARIMA procedure for civil cases for debt is described in more detail on the Stats SA website: Click to download seasonal adjustment for civil cases for debt.

Note: Owing to the impact of the COVID-19 lockdown, additive outlier adjustments and transitory change adjustments were performed. The methodology will be reviewed as more data points are added to the time series.

Trend cycle

9 The trend is the long-term pattern or movement of a time series. The X-12-ARIMA Seasonal Adjustment Program is used for smoothing seasonally adjusted estimates to estimate the underlying trend cycle.

Unpublished statistics

10 In some cases Stats SA can also make available statistics which are not published.

Symbols and abbreviations

R/D Refer to drawer
Stats SA Statistics South Africa
* Revised figures

11

Glossary

Acknowledgement of

debt

Acknowledgement of debt is a statement by a person/debtor in which he admits that he owes money to an individual or a company or a bank.

Bills Bills are statements of charges for services rendered or for amounts owed.

Cases recorded Includes civil debt and non-debt cases recorded.

Civil judgements Civil judgements are decisions taken in a civil matter or a dispute between two

people or parties.

Civil summonses Civil summonses are notices to appear before the court of law where a dispute

between two parties or people has to be heard, i.e. not for a criminal offence.

Consent judgements Consent judgements refer to where a debtor agrees to subject himself/herself to

obey or accept a judgement of a court against him for debt he owes without

defending the action.

Default judgements refer to where the court gives a judgement or a ruling against **Default judgements**

the defendant who is not present in court and was previously given a notice that was ignored, i.e. a judgement was given against a party or an individual while not present

in court.

Instalment sale

transaction

Instalment sale transaction relates to where a person buys goods on credit and pays for them in instalments, e.g. every week or month, until he/she settles the debt.

Litigants Litigants are people who take part in court proceedings, usually against each other,

like a debtor and a creditor.

Litigants referred Litigants referred relates to a case where the parties have been referred to another

instance/court.

Open account

transaction

Open account transactions are revolving credit, i.e. where an account does not have a final payment date and a person can always take more goods and keep paying as

long as he has credit.

Other services 'Other services' refers to municipal services (except outstanding assessment rates),

plumbers, builders, mechanics, panel beaters and electricians.

Other debts 'Other debts' refers to all other kinds of outstanding debt such as salaries and

wages, medical fund debt, sponsored debt, class and tuition debt, tax, assessment

rates and property levies.

Plaintiff Plaintiff is a person/party in a civil case who asks the court for judgement against

another person.

Professional services Professional services refer to medical doctors, dentists, advocates, attorneys,

auditors, accountants, architects, engineers, hospital services, etc.

Promissory note Promissory note is a written undertaking, signed by a person or party, to pay money

to another person or to the bearer of such a note on a specific date or on demand.

Reference month Reference month refers to one calendar month.

Refer to drawer R/D cheques refer to dishonoured cheques. The drawer is the owner of the cheque. When a person issues a cheque and there is no money in the cheque account, the (R/D) cheques

bank will refuse to pay the bearer. The cheque will be referred back to the drawer.

General information

Stats SA publishes approximately 300 different statistical releases each year. It is not economically viable to produce them in more than one of South Africa's eleven official languages. Since the releases are used extensively, not only locally but also by international economic and social-scientific communities, Stats SA releases are published in English only.

Stats SA has copyright on this publication. Users may apply the information as they wish, provided that they acknowledge Stats SA as the source of the basic data wherever they process, apply, utilize, publish or distribute the data; and also that they specify that the relevant application and analysis (where applicable) result from their own processing of the data.

Advance release calendar

An advance release calendar is disseminated on www.statssa.gov.za

Stats SA products

A complete set of Stats SA publications is available at the Stats SA Library and the following libraries:

National Library of South Africa, Pretoria Division National Library of South Africa, Cape Town Division Natal Society Library, Pietermaritzburg Library of Parliament, Cape Town Bloemfontein Public Library Johannesburg Public Library Eastern Cape Library Services, Qonce Central Regional Library, Polokwane Central Reference Library, Mbombela Central Reference Collection, Kimberley Central Reference Library, Mmabatho

Stats SA also provides a subscription service.

Electronic services

A large range of data is available via online services. For more detail about our electronic services, contact Stats SA's user information service at (012) 310 8600.

You can visit us on the internet at: www.statssa.gov.za

Technical enquiries

Onica Mushwana Telephone number: 073 554 1183

Email address: onicama@statssa.gov.za

Joyce Essel-Mensah Telephone number: 082 888 2374

 ${\it Email address: Joyce E@statssa.gov.za}$

General enquiries

User information services Telephone number: (012) 310 8600

Email address: info@statssa.gov.za

Orders/subscription services Telephone number: (012) 310 8619

Email address: millies@statssa.gov.za

Postal address Private Bag X44, Pretoria, 0001

Produced by Stats SA