

Statistical release

P0041

Statistics of civil cases for debt (Preliminary)

August 2015

**Embargoed until:
15 October 2015
09:00**

Enquiries:

Juan-Pierre Terblanche
Tel: (012) 310 2965

Forthcoming issue:

September 2015

Expected release date:

19 November 2015

Contents

Key results for August 2015 **2**

Detailed results: Tables **4**

Table 1 – Number of civil cases recorded and summonses issued for debt: Total and private persons 4

Table 2 – Number of civil default and consent judgements for debt: Total and private persons 5

Table 3 – Value of civil default and consent judgements for debt: Total and private persons (R'000) 5

Table 4 – Percentage change in the total number of civil summonses and judgements and the value of judgements recorded between the three months ended August 2014 and the three months ended August 2015 6

Table 5 – Contribution of the different kinds of debt to the change in total number of civil summonses and judgements and the value of judgements recorded between the three months ended August 2014 and the three months ended August 2015 6

Table 6 – Percentage change in the total number of civil summonses and judgements and the value of judgements recorded between the current month and the corresponding month of the previous year 6

Table 7 – Number of civil summonses issued for debt by province 7

Table 8 – Number of civil default and consent judgements for debt by province 7

Table 9 – Value of civil default and consent judgements for debt by province (R'000) 7

Explanatory notes **8**

Glossary **9**

General information **10**

Key results for August 2015

Table A – Key figures for the month of August 2015

| Actual estimates | August 2015 | % change between August 2014 and August 2015 | % change between June – August 2014 and June – August 2015 |
|---|-------------|--|--|
| Number of civil summonses issued for debt | 52 209 | -24,5 | -21,5 |
| Number of civil judgements recorded for debt | 24 285 | -4,9 | -7,8 |
| Value of civil judgements recorded for debt (R million) | 381,4 | 22,5 | 22,4 |

The number of civil summonses issued for debt

The total number of civil summonses issued for debt decreased by 21,5% in the three months ended August 2015 compared with the three months ended August 2014. A year-on-year decrease of 24,5% was recorded between August 2014 and August 2015 – see Tables A, 4 and 6.

The largest negative contributions to the 21,5% decrease were civil summonses relating to:

- money lent (contributing -9,3 percentage points);
- services (contributing -4,0 percentage points); and
- promissory notes (contributing -3,1 percentage points) – see Table 5.

The number of civil judgements recorded for debt

The total number of civil judgements recorded for debt decreased by 7,8% in the three months ended August 2015 compared with the three months ended August 2014. A decrease of 4,9% was recorded between August 2014 and August 2015 – see Tables A, 4 and 6.

The largest negative contributions to the 7,8% decrease were civil judgements relating to:

- ‘other’ debts (contributing -2,7 percentage points);
- services (contributing -2,3 percentage points); and
- money lent (contributing -1,8 percentage points) – see Table 5.

The value of civil judgements recorded for debt

The total value of civil judgements recorded for debt was 22,4% higher in the three months ended August 2015 compared with the three months ended August 2014. A year-on-year increase of 22,5% was recorded in August 2015 – see Tables A, 4 and 6.

The largest positive contributions to the 22,4% increase were the value of judgements relating to:

- services (contributing 5,6 percentage points);
- ‘other’ debts (contributing 5,3 percentage points);
- promissory notes (contributing 5,2 percentage points); and
- money lent (contributing 5,2 percentage points) – see Table 5.

In August 2015, 24 285 civil judgements for debt amounting to R381,4 million were recorded. The largest contributors to the total value of judgements were:

- money lent (R104,0 million or 27,3%);
- ‘other’ debts (R93,5 million or 24,5%); and
- services (R70,5 million or 18,5%) – see Tables 2 and 3.

Figure 1 – Civil summonses issued for debt

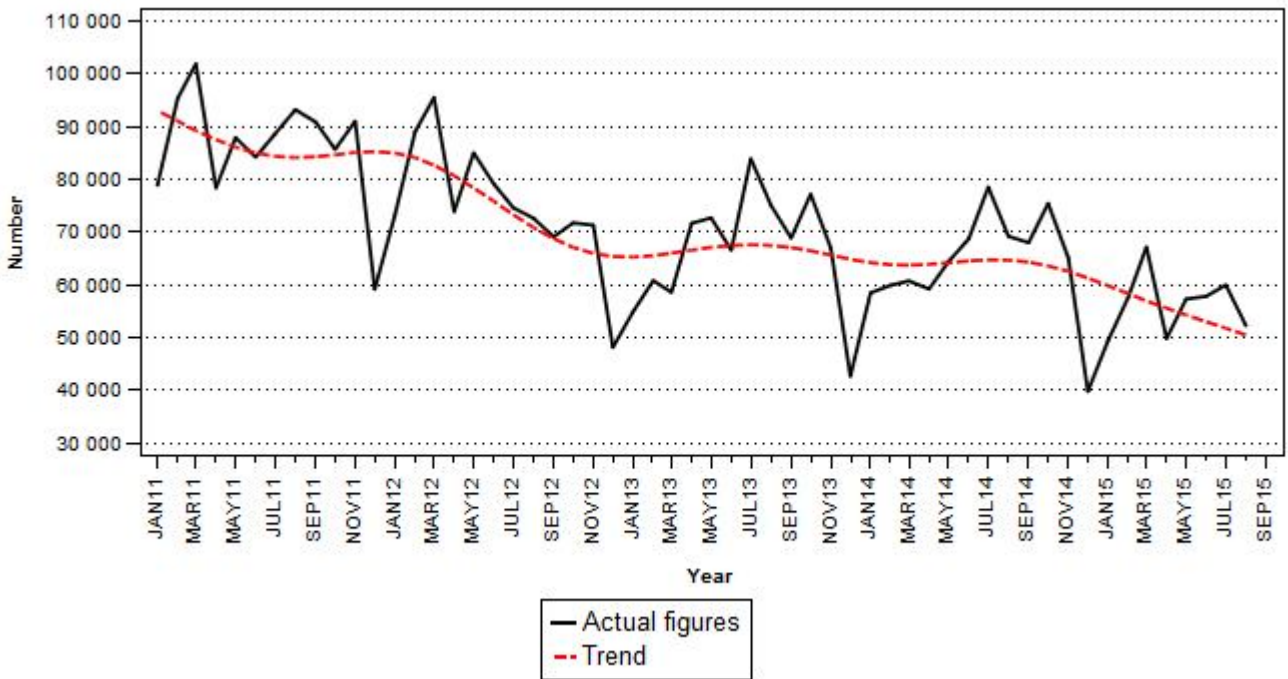
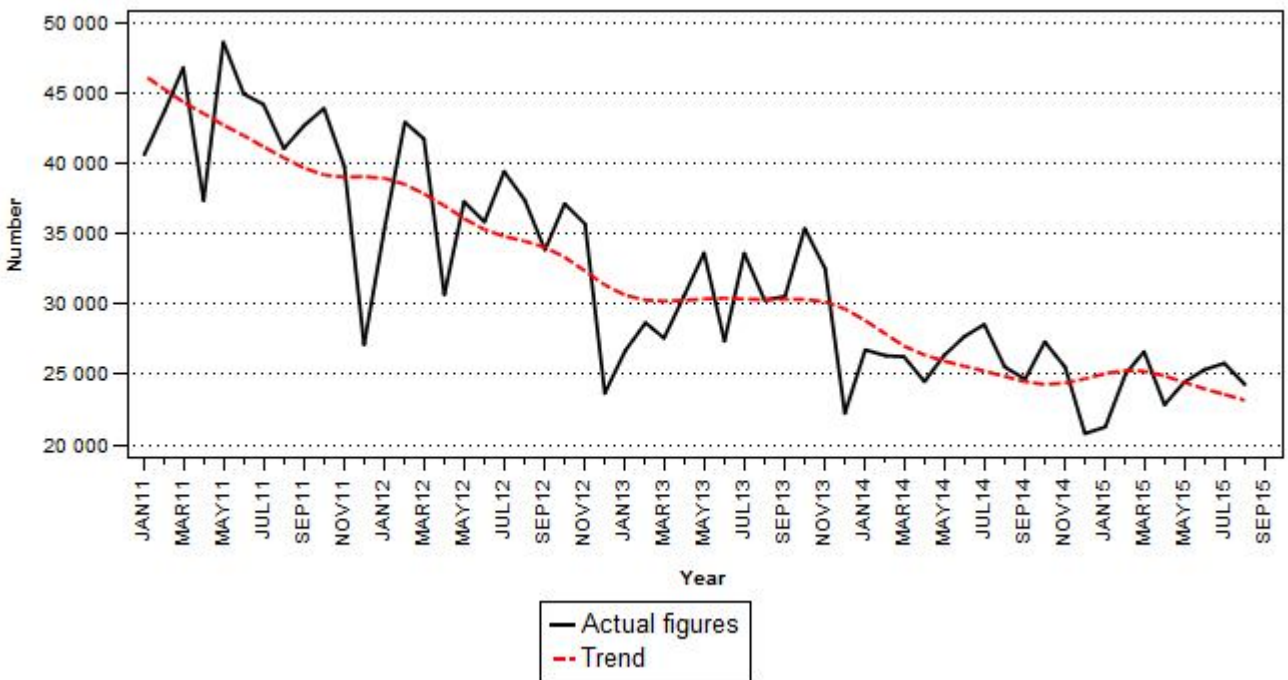


Figure 2 – Civil judgements recorded for debt



PJ Lehohla
Statistician-General

Detailed results: Tables

Table 1 – Number of civil cases recorded and summonses issued for debt: Total and private persons

| Item | | Total | | | | Private Persons | | | |
|------------------------------------|---|----------------|---------------|---------------|---------------|-----------------|---------------|---------------|---------------|
| | | 2014 | Aug-14 | 1/ Jul-15 | 1/ Aug-15 | 2014 | Aug-14 | 1/ Jul-15 | 1/ Aug-15 |
| Cases recorded | Actual figures | 838 926 | 74 128 | 65 768 | 57 050 | 738 542 | 65 275 | 55 560 | 48 665 |
| | Seasonally adjusted | | 69 689 | 56 078 | 53 684 | | 61 903 | 46 964 | 45 991 |
| Civil summonses for debt | Goods sold - Open account | 53 702 | 4 545 | 3 910 | 3 331 | 41 998 | 3 616 | 2 858 | 2 392 |
| | Goods sold - Instalment sale transactions | 26 973 | 2 126 | 1 805 | 1 978 | 21 678 | 1 741 | 1 393 | 1 482 |
| | Services - Professional | 93 548 | 8 516 | 8 024 | 6 279 | 83 216 | 7 359 | 6 681 | 5 507 |
| | Services - Other | 124 116 | 10 003 | 9 832 | 8 817 | 107 931 | 8 428 | 7 979 | 7 280 |
| | Rent | 39 481 | 3 635 | 2 591 | 2 716 | 32 456 | 2 956 | 1 849 | 1 840 |
| | Money lent | 199 369 | 18 520 | 15 149 | 12 090 | 189 974 | 17 834 | 13 729 | 11 229 |
| | Promissory notes, bills, R/D cheques, credit cards and other acknowledgements of debt | 98 753 | 9 232 | 7 161 | 7 397 | 91 037 | 8 316 | 6 595 | 6 643 |
| | Other debts | 130 908 | 12 563 | 11 435 | 9 601 | 117 735 | 11 334 | 10 062 | 8 842 |
| | Total - Actual figures | 766 850 | 69 140 | 59 907 | 52 209 | 686 025 | 61 584 | 51 146 | 45 215 |
| Total - Seasonally adjusted | | 64 739 | 51 111 | 48 926 | | 58 613 | 43 647 | 42 872 | |

1/ Preliminary.

Table 2 – Number of civil default and consent judgements for debt: Total and private persons

| Item | | Total | | | | Private Persons | | | |
|----------------------------|---|----------------|---------------|---------------|---------------|-----------------|---------------|---------------|---------------|
| | | 2014 | Aug-14 | 1/ Jul-15 | 1/ Aug-15 | 2014 | Aug-14 | 1/ Jul-15 | 1/ Aug-15 |
| Number of civil judgements | Goods sold - Open account | 21 883 | 1 630 | 1 504 | 1 452 | 16 688 | 1 189 | 1 080 | 1 034 |
| | Goods sold - Instalment sale transactions | 7 381 | 660 | 635 | 591 | 5 580 | 513 | 479 | 441 |
| | Services - Professional | 53 262 | 4 647 | 4 638 | 3 882 | 47 696 | 4 015 | 3 970 | 3 216 |
| | Services - Other | 47 316 | 3 680 | 3 923 | 4 065 | 41 425 | 3 162 | 3 336 | 3 325 |
| | Rent | 17 543 | 1 066 | 1 450 | 1 431 | 14 406 | 838 | 1 186 | 1 176 |
| | Money lent | 75 586 | 6 404 | 6 472 | 5 663 | 70 978 | 6 090 | 5 882 | 5 054 |
| | Promissory notes, bills, R/D cheques, credit cards and other acknowledgements of debt | 27 335 | 2 323 | 2 517 | 2 235 | 23 145 | 1 984 | 2 147 | 1 880 |
| | Other debts | 59 879 | 5 122 | 4 649 | 4 966 | 55 630 | 4 810 | 4 253 | 4 533 |
| | Total - Actual figures | 310 185 | 25 532 | 25 788 | 24 285 | 275 548 | 22 601 | 22 333 | 20 659 |
| | Total - Seasonally adjusted | | 24 654 | 23 162 | 23 490 | | 21 981 | 20 017 | 20 157 |

1/ Preliminary.

Table 3 – Value of civil default and consent judgements for debt: Total and private persons (R'000)

| Item | | Total | | | | Private Persons | | | |
|---------------------------|---|------------------|----------------|----------------|----------------|------------------|----------------|----------------|----------------|
| | | 2014 | Aug-14 | 1/ Jul-15 | 1/ Aug-15 | 2014 | Aug-14 | 1/ Jul-15 | 1/ Aug-15 |
| Value of civil judgements | Goods sold - Open account | 289 100 | 21 729 | 22 098 | 23 033 | 166 780 | 12 106 | 9 664 | 13 862 |
| | Goods sold - Instalment sale transactions | 89 599 | 7 421 | 9 378 | 7 367 | 75 311 | 6 248 | 7 373 | 6 396 |
| | Services - Professional | 268 653 | 19 830 | 26 299 | 23 428 | 234 985 | 17 084 | 21 042 | 17 273 |
| | Services - Other | 470 117 | 32 563 | 45 254 | 47 061 | 375 093 | 25 592 | 36 378 | 33 797 |
| | Rent | 277 582 | 22 169 | 32 412 | 25 392 | 201 587 | 16 495 | 21 170 | 17 202 |
| | Money lent | 1 085 532 | 89 908 | 105 749 | 104 031 | 1 002 428 | 85 668 | 91 154 | 79 023 |
| | Promissory notes, bills, R/D cheques, credit cards and other acknowledgements of debt | 418 697 | 35 286 | 50 415 | 57 611 | 349 493 | 30 814 | 42 260 | 33 569 |
| | Other debts | 1 201 729 | 82 521 | 132 376 | 93 523 | 779 107 | 61 890 | 73 979 | 64 795 |
| | Total - Actual figures | 4 101 009 | 311 427 | 423 981 | 381 446 | 3 184 784 | 255 897 | 303 020 | 265 917 |
| | Total - Seasonally adjusted | | 297 818 | 389 945 | 365 553 | | 244 237 | 277 821 | 254 306 |

1/ Preliminary.

Table 4 – Percentage change in the total number of civil summonses and judgements and the value of judgements recorded between the three months ended August 2014 and the three months ended August 2015

| Actual estimates | Actual estimates June – August 2014 | Actual estimates June – August 2015 | % change between June – August 2014 and June – August 2015 | Difference between June – August 2014 and June – August 2015 |
|---|-------------------------------------|-------------------------------------|--|--|
| Number of civil summonses issued for debt | 216 303 | 169 882 | -21,5 | -46 421 |
| Number of civil judgements recorded for debt | 81 781 | 75 409 | -7,8 | -6 372 |
| Value of civil judgements recorded for debt (R million) | 988,9 | 1 210,5 | 22,4 | 221,6 |

Table 5 – Contribution of the different kinds of debt to the change in total number of civil summonses and judgements and the value of judgements recorded between the three months ended August 2014 and the three months ended August 2015 1/

| Item | Contribution (% points) to the % change in the total | | |
|---|--|----------------------------|---------------------------|
| | Civil summonses for debt | Number of civil judgements | Value of civil judgements |
| Goods sold - Open account | -1,2 | -1,3 | 0,0 |
| Goods sold - Instalment sale transactions | -0,4 | -0,2 | 0,1 |
| Services - Professional | -1,4 | -1,8 | 2,3 |
| Services - Other | -2,6 | -0,5 | 3,3 |
| Rent | -0,6 | 0,2 | 1,0 |
| Money lent | -9,3 | -1,8 | 5,2 |
| Promissory notes, bills, R/D cheques, credit cards and other acknowledgements of debt | -3,1 | 0,3 | 5,2 |
| Other debts | -2,9 | -2,7 | 5,3 |
| Total | -21,5 | -7,8 | 22,4 |

1/ The contribution (percentage points) is calculated by multiplying the three-monthly percentage change of each kind of debt by the percentage contribution to the total during June to August 2014, divided by 100. Due to rounding off, contributions might not add up to the total.

Table 6 – Percentage change in the total number of civil summonses and judgements and the value of judgements recorded between the current month and the corresponding month of the previous year

| Actual estimates | Actual estimates August 2014 | Actual estimates August 2015 | % change between August 2014 and August 2015 | Difference between August 2014 and August 2015 |
|---|------------------------------|------------------------------|--|--|
| Number of civil summonses issued for debt | 69 140 | 52 209 | -24,5 | -16 931 |
| Number of civil judgements recorded for debt | 25 532 | 24 285 | -4,9 | -1 247 |
| Value of civil judgements recorded for debt (R million) | 311,4 | 381,4 | 22,5 | 70,0 |

Table 7 – Number of civil summonses issued for debt by province

| Period 1/ | | Western Cape | Eastern Cape | Northern Cape | Free State | KwaZulu-Natal | North West | Gauteng | Mpumalanga | Limpopo | South Africa |
|-----------|-----|--------------|--------------|---------------|------------|---------------|------------|---------|------------|---------|---------------|
| 2014 | Aug | 8 714 | 6 089 | 1 282 | 3 903 | 10 645 | 3 754 | 28 346 | 3 988 | 2 419 | 69 140 |
| | Sep | 12 079 | 5 130 | 976 | 4 000 | 10 359 | 3 230 | 26 895 | 3 052 | 2 228 | 67 949 |
| | Oct | 11 293 | 6 285 | 1 250 | 5 372 | 11 448 | 4 725 | 29 319 | 3 402 | 2 287 | 75 381 |
| | Nov | 9 614 | 5 420 | 845 | 4 071 | 9 974 | 3 968 | 25 024 | 3 739 | 2 390 | 65 045 |
| | Dec | 7 799 | 2 266 | 420 | 2 578 | 7 701 | 3 329 | 12 097 | 1 533 | 1 996 | 39 719 |
| 2015 | Jan | 7 140 | 4 573 | 836 | 3 513 | 8 559 | 2 831 | 17 487 | 2 363 | 2 032 | 49 334 |
| | Feb | 8 706 | 5 058 | 854 | 4 090 | 8 512 | 3 285 | 21 552 | 3 182 | 2 315 | 57 554 |
| | Mar | 11 105 | 5 267 | 758 | 3 774 | 9 790 | 3 322 | 26 436 | 3 976 | 2 681 | 67 109 |
| | Apr | 8 783 | 3 847 | 695 | 3 207 | 8 538 | 2 618 | 16 889 | 2 989 | 2 180 | 49 746 |
| | May | 11 421 | 4 303 | 723 | 3 844 | 8 002 | 3 810 | 19 956 | 2 972 | 2 205 | 57 236 |
| | Jun | 10 617 | 5 205 | 959 | 3 314 | 10 012 | 2 839 | 18 966 | 3 471 | 2 383 | 57 766 |
| | Jul | 10 353 | 5 406 | 843 | 4 302 | 9 882 | 2 618 | 20 210 | 3 699 | 2 594 | 59 907 |
| | Aug | 9 021 | 4 586 | 763 | 4 330 | 8 050 | 2 635 | 17 535 | 3 023 | 2 266 | 52 209 |

1/ Latest two months are preliminary.

Table 8 – Number of civil default and consent judgements for debt by province

| Period 1/ | | Western Cape | Eastern Cape | Northern Cape | Free State | KwaZulu-Natal | North West | Gauteng | Mpumalanga | Limpopo | South Africa |
|-----------|-----|--------------|--------------|---------------|------------|---------------|------------|---------|------------|---------|---------------|
| 2014 | Aug | 4 491 | 3 117 | 721 | 2 783 | 3 699 | 1 281 | 6 266 | 1 228 | 1 946 | 25 532 |
| | Sep | 4 662 | 2 946 | 684 | 2 342 | 4 051 | 1 300 | 5 535 | 1 368 | 1 765 | 24 653 |
| | Oct | 4 828 | 3 861 | 691 | 3 413 | 3 795 | 1 815 | 5 578 | 1 572 | 1 757 | 27 310 |
| | Nov | 3 879 | 3 860 | 509 | 2 925 | 3 669 | 1 440 | 5 915 | 1 497 | 1 808 | 25 502 |
| | Dec | 3 339 | 2 104 | 225 | 2 342 | 3 333 | 1 131 | 5 350 | 1 264 | 1 697 | 20 785 |
| 2015 | Jan | 2 852 | 2 905 | 321 | 2 882 | 3 409 | 1 205 | 4 214 | 1 666 | 1 801 | 21 255 |
| | Feb | 3 567 | 3 949 | 412 | 2 689 | 3 559 | 1 607 | 5 806 | 1 591 | 1 870 | 25 050 |
| | Mar | 4 342 | 3 578 | 486 | 2 653 | 3 874 | 1 641 | 6 259 | 1 696 | 2 082 | 26 611 |
| | Apr | 3 287 | 2 714 | 500 | 2 704 | 3 527 | 1 241 | 5 595 | 1 410 | 1 864 | 22 842 |
| | May | 3 267 | 2 943 | 368 | 3 475 | 3 070 | 1 523 | 6 300 | 1 596 | 1 897 | 24 439 |
| | Jun | 3 869 | 3 987 | 407 | 2 758 | 3 691 | 1 631 | 5 480 | 1 605 | 1 908 | 25 336 |
| | Jul | 4 603 | 3 318 | 445 | 2 627 | 3 921 | 1 455 | 6 032 | 1 542 | 1 845 | 25 788 |
| | Aug | 4 109 | 2 620 | 438 | 2 855 | 3 284 | 1 234 | 6 246 | 1 667 | 1 832 | 24 285 |

1/ Latest two months are preliminary.

Table 9 – Value of civil default and consent judgements for debt by province (R'000)

| Period 1/ | | Western Cape | Eastern Cape | Northern Cape | Free State | KwaZulu-Natal | North West | Gauteng | Mpumalanga | Limpopo | South Africa |
|-----------|-----|--------------|--------------|---------------|------------|---------------|------------|---------|------------|---------|----------------|
| 2014 | Aug | 56 977 | 41 055 | 5 043 | 27 985 | 38 151 | 14 280 | 97 007 | 19 280 | 11 649 | 311 427 |
| | Sep | 68 262 | 47 878 | 6 171 | 37 095 | 36 823 | 12 234 | 83 259 | 33 117 | 8 587 | 333 426 |
| | Oct | 73 833 | 41 426 | 8 712 | 48 906 | 43 394 | 20 149 | 87 208 | 44 660 | 8 676 | 376 964 |
| | Nov | 81 253 | 53 761 | 4 067 | 40 578 | 38 954 | 15 472 | 91 607 | 38 341 | 8 577 | 372 610 |
| | Dec | 57 430 | 26 458 | 1 736 | 39 417 | 34 484 | 12 296 | 92 523 | 23 160 | 7 748 | 295 252 |
| 2015 | Jan | 35 749 | 39 694 | 4 390 | 32 879 | 37 581 | 12 314 | 71 538 | 28 996 | 9 362 | 272 503 |
| | Feb | 60 494 | 62 150 | 3 894 | 41 807 | 39 312 | 23 497 | 87 033 | 35 345 | 9 539 | 363 071 |
| | Mar | 121 088 | 58 993 | 3 709 | 31 817 | 45 096 | 21 926 | 106 877 | 23 272 | 12 546 | 425 324 |
| | Apr | 62 810 | 47 176 | 4 018 | 28 057 | 39 357 | 11 619 | 88 888 | 28 653 | 11 625 | 322 203 |
| | May | 74 314 | 44 532 | 3 974 | 48 534 | 33 327 | 16 938 | 100 285 | 28 835 | 11 255 | 361 994 |
| | Jun | 81 962 | 57 301 | 2 859 | 26 175 | 46 373 | 21 593 | 91 115 | 56 095 | 21 578 | 405 051 |
| | Jul | 86 915 | 49 682 | 4 954 | 30 311 | 46 133 | 19 282 | 104 086 | 68 679 | 13 939 | 423 981 |
| | Aug | 95 531 | 39 286 | 4 036 | 33 695 | 35 588 | 15 174 | 105 061 | 38 913 | 14 162 | 381 446 |

1/ Latest two months are preliminary.

Explanatory notes

| | | |
|--------------------------------------|-----------|--|
| Introduction | 1 | Statistics South Africa (Stats SA) conducts a monthly sample survey of civil cases recorded and civil summonses for debt issued in South Africa. This information is obtained from selected magistrates' offices. |
| | 2 | Except for cases recorded, all other information relates to debt cases only, therefore claims for damages, ejectment orders and other non-debt cases are excluded. |
| Purpose of the survey | 3 | The survey of civil cases for debt covers a sample of magistrates' offices in South Africa. This survey collects information regarding civil cases recorded, civil summonses issued and civil judgements recorded in order to provide users with information on the extent of unpaid debt in South Africa. The results of the survey are used by the private and public sectors as an indicator of economic performance. |
| Scope of the survey | 4 | This survey covers: <ul style="list-style-type: none"> • number of civil cases recorded; • number of civil summonses issued for debt; • number of civil judgements recorded for debt; and • value of civil judgements recorded for debt. |
| Statistical unit | 5 | The statistical unit for collection of information is a magistrate's office. Magistrates' offices include the small claims courts. The largest magistrates' offices in South Africa are included in the monthly survey of civil cases for debt. The monthly survey of 203 magistrates' courts represents approximately 98% of all cases in South Africa. |
| Survey methodology and design | 6 | The survey is conducted by mail, fax and telephone each month from 203 magistrates' offices. |
| Collection rate | 7 | The preliminary collection rate for the civil cases for debt survey for August 2015 was 87,2%. The improved collection rate for July 2015 was 88,2%. |
| Trend cycle | 8 | Smoothed seasonally adjusted and trend estimates are generated using the X-11 Seasonal Adjustment Programme. |
| Publications | 9 | Users may also wish to refer to the following publications: <ul style="list-style-type: none"> • <i>Bulletin of Statistics</i> issued quarterly. • <i>South African Statistics</i> issued annually. |
| Unpublished statistics | 10 | In some cases Stats SA can also make available statistics which are not published. |
| Symbols and abbreviations | 11 | R/D Refer to Drawer Stats SA Statistics South Africa * Revised figures |

Glossary

| | |
|--------------------------------------|---|
| Acknowledgement of debt | Acknowledgement of debt is a statement by a person/debtor in which he admits that he owes money to an individual or a company or a bank. |
| Bills | Bills are statements of charges for services rendered or for amounts owed. |
| Cases recorded | Includes civil debt and non-debt cases recorded. |
| Civil judgements | Civil judgements are decisions taken in a civil matter or a dispute between two people or parties. |
| Civil summonses | Civil summonses are notices to appear before the court of law where a dispute between two parties or people has to be heard, i.e. not for a criminal offence. |
| Consent judgements | Consent judgements refer to where a debtor agrees to subject himself/herself to obey or accept a judgement of a court against him for debt he owes without defending the action. |
| Default judgements | Default judgements refer to where the court gives a judgement or a ruling against the defendant who is not present in court and was previously given a notice that was ignored, i.e. a judgement was given against a party or an individual while not present in court. |
| Instalment sale transaction | Instalment sale transaction relates to where a person buys goods on credit and pays for them in instalments, e.g. every week or month, until he/she settles the debt. |
| Litigants | Litigants are people who take part in court proceedings, usually against each other, like a debtor and a creditor. |
| Litigants referred | Litigants referred relates to a case where the parties have been referred to another instance/court. |
| Open account transaction | Open account transactions are revolving credit, i.e. where an account does not have a final payment date and a person can always take more goods and keep paying as long as he has credit. |
| Other services | 'Other services' refers to municipal services (except outstanding assessment rates), plumbers, builders, mechanics, panel beaters and electricians. |
| Other debts | 'Other debts' refers to all other kinds of outstanding debt such as salaries and wages, medical fund debt, sponsored debt, class and tuition debt, tax, assessment rates and property levies. |
| Plaintiff | Plaintiff is a person/party in a civil case who asks the court for judgement against another person. |
| Professional services | Professional services refer to medical doctors, dentists, advocates, attorneys, auditors, accountants, architects, engineers, hospital services, etc. |
| Promissory note | Promissory note is a written undertaking, signed by a person or party, to pay money to another person or to the bearer of such a note on a specific date or on demand. |
| Reference month | Reference month refers to one calendar month. |
| Refer to drawer (R/D) cheques | R/D cheques refer to dishonoured cheques. The drawer is the owner of the cheque. When a person issues a cheque and there is no money in the cheque account, the bank will refuse to pay the bearer. The cheque will be referred back to the drawer. |

General information

Stats SA publishes approximately 300 different statistical releases each year. It is not economically viable to produce them in more than one of South Africa's eleven official languages. Since the releases are used extensively, not only locally but also by international economic and social-scientific communities, Stats SA releases are published in English only.

Stats SA has copyright on this publication. Users may apply the information as they wish, provided that they acknowledge Stats SA as the source of the basic data wherever they process, apply, utilize, publish or distribute the data; and also that they specify that the relevant application and analysis (where applicable) result from their own processing of the data.

Advance release calendar

An advance release calendar is disseminated on www.statssa.gov.za

Stats SA products

A complete set of Stats SA publications is available at the Stats SA Library and the following libraries:

National Library of South Africa, Pretoria Division
National Library of South Africa, Cape Town Division
Natal Society Library, Pietermaritzburg
Library of Parliament, Cape Town
Bloemfontein Public Library
Johannesburg Public Library
Eastern Cape Library Services, King William's Town
Central Regional Library, Polokwane
Central Reference Library, Mbombela
Central Reference Collection, Kimberley
Central Reference Library, Mmabatho

Stats SA also provides a subscription service.

Electronic services

A large range of data is available via online services. For more detail about our electronic services, contact Stats SA's user information service at (012) 310 8600.

You can visit us on the Internet at: www.statssa.gov.za

General enquiries

Telephone number: (012) 310 4897/ 2965 (technical queries)
(012) 310 8600 (user information services)
(012) 310 8044 (orders/subscription services)

Fax number: (012) 310 8664 (technical enquiries)

email: onicama@statssa.gov.za (technical enquiries)
info@statssa.gov.za (user information services)
magdaj@statssa.gov.za (orders/subscription services)

Postal address: Private Bag X44, Pretoria, 0001

Produced by Stats SA